ALBERTA DIRECTORY

OF

FAMILY VIOLENCE INITIATIVES

Revised and Updated

Winter, 1999

Office for the Prevention of Family Violence

Alberta
CHILDREN'S SERVICES

ALBERTA DIRECTORY OF FAMILY VIOLENCE INITIATIVES

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SECTION A

INTRODUCTION

INTRODUCTION

The primary purpose of the Alberta Directory of Family Violence Initiatives is to acquaint professionals and community group workers with the range of family violence initiatives available locally and provincially.

The definition of family violence as used in the Directory includes any abusive behaviour inflicted by one or more family members on another. Family violence often takes the form of physical, psychological, sexual or financial abuse and neglect.

SELECTION OF AGENCIES AND ORGANIZATIONS

Reflecting the broad purpose of the Directory, the agencies and organizations included differ widely in the range of services offered and the type of clients served. The criteria for including an agency or organization is that each must offer at least one service which focuses **specifically** on one or more aspects of family violence (for example, counselling services for abused women). Agencies or organizations which offer general services such as family counselling or health care, and who do not offer specific programs or services pertaining to family violence are not included even though they may provide some initial referrals or support.

Since services described in the Directory are specific to family violence, they may not reflect the full range of services offered by an agency. If you want additional information on an agency's services, refer to your local aid directory, or contact the agency directly.

For information about services available through local Family and Community Support Services, Family and Social Services District Offices, Mental Health Clinics, Health Units, or miscellaneous information and referral agencies, refer to Section H, pages 121 to 150 of this Directory.

Emergency services such as police, hospital, ambulance and welfare assistance can be located in your local telephone directory.

ORGANIZATION OF THE DIRECTORY

Agencies are organized into two broad categories: Province-Wide Services (Section C) and Community Services (Section D). Community Services are available in the towns and cities where the agencies are located, although availability in many cases extends to the surrounding area. Community Services are listed alphabetically, first by the name of the town or city and then by the name of the agency. To facilitate retrieval of information in this section, letters have been assigned to each page in the upper right corner. They represent the first letter of the name of the community(ies) found on that page. Province-Wide Services available throughout Alberta are also listed alphabetically.

Two indexes are provided to facilitate access to information on the types of family violence services that are available and the location of towns and cities offering them.

INDEX OF SERVICES BY LOCATION

The Index of Province-Wide and Community Services (Section F, pages 95 to 103) alphabetically lists the towns and cities which offer services focusing on family violence. To use the index:

- locate the desired town or city in the index.
- turn to the corresponding page number to see if the desired services are available.
- if the town or city is not listed or does not provide the desired services, refer to the map provided on page 93 to determine the names of neighbouring cities and towns.
- refer back to the index to locate the name of a neighbouring town or city which is listed as having some family violence services.
- if the desired services cannot be located within close proximity, refer to the Province-Wide Services, Section C listed on pages 11 to 18, or seek help from the nearest Social Service District Office, Family and Community Support Services, Mental Health Clinic or referral agency (Section H). These offices are listed on pages 121 to 150 of this directory.

INDEX OF SERVICES BY TARGET GROUP

This Index (Section G, pages 105 to 120) provides a reference for services as they relate to a particular target group. (For example, if looking for counselling services for abused elderly people, refer to the section on **Resources for Abused Elderly People**). The Index contains a listing of the following:

- Public Education and Information Resources
- Resources for Abused Children
- Resources for Abused Elderly People
- Resources for Abused Natives, Immigrants and Visible Minorities
- Resources for Abused Women
- Resources for Abusers
- Resources for Parents

INFORMATION SOURCES

Information was initially collected through telephone interviews with staff members of the various agencies and organizations listed in the Directory. Many individuals from agencies not included in the Directory clarified their agency's services and directed our attention to other relevant services. Information gathered from the returned forms provided in the Alberta Directory of Family Violence Initiatives was used to help update the listings (see Section B, page 9 for a blank form).

ADDITIONAL COPIES

Send requests for copies of the Directory to:

Office for the Prevention of Family Violence
Alberta Family and Social Services
Seventh Street Plaza
10030 – 107 Street, 11th Floor
EDMONTON, Alberta
T5J 3E4

Telephone: (780) 422-5916 Fax: (780) 427-2039

TOWARDS NEW EDITIONS

In order to maintain a current edition of the Directory, the Office for the Prevention of Family Violence welcomes your comments about the Directory and requests your assistance in updating it. Agencies which are not yet included in the Directory, but which do offer relevant programs and services are encouraged to complete the form on page 9 and return it to the Office for the Prevention of Family Violence. Please inform us if your agency or organization is aware of other relevant services which were not included in the most recent edition of the Directory.

The form on page 9 will assist notifying this Office of the following:

- Changes in address or telephone numbers.
- Corrections needed in the Directory's description of services or the indices.
- Revisions to services offered, including additions or expansions to family violence services and/or cancellation of formerly offered services listed in the directory.
- Any other changes.
- New or already existing agencies that might not have been included in the Directory.

Complete the form for your agency or organization by identifying the following:

- the type(s) of abuse addressed (e.g. child abuse).
- the target groups focused on (e.g. abusers).
- any individual and/or family services provided which address family violence.
- any professional and/or public services offered which address family violence.
- any other detail that might describe your agency or organization.

Return the form to:

Office for the Prevention of Family Violence
Alberta Family and Social Services
Seventh Street Plaza
10030 – 107 Street
EDMONTON, Alberta T5J 3E4

Telephone: (780) 422-5916 Fax: (780) 427-2039

SECTION B

UPDATING FORM

Alberta

FAMILY AND SOCIAL SERVICES

ALBERTA DIRECTORY OF FAMILY VIOLENCE INITIATIVES

OFFICE FOR THE PREVENTION OF FAMILY VIOLENCE

AGENCY	ADDRESS	
	Postal Code	Telephone Number

SERVICE/INITIATIVE TITLE

☐ New Entry ☐ Revision/Addition to Old Entry ☐ Deletion

SUMMARY OF SERVICES/INITIATIVES

SERVICE/INITIATIVE AVAILABILITY

☐ Province-Wide ☐ Community

CONTACT PERSON

MAIL COMPLETED FORM TO:

Office for the Prevention of Family Violence
Alberta Family and Social Services
Seventh Street Plaza
10030 – 107 Street
Edmonton, Alberta T5J 3E4
or FAX to (780) 427-2039

SECTION C

PROVINCE-WIDE SERVICES

PROVINCE-WIDE SERVICES

ALBERTA ASSOCIATION FOR YOUNG CHILDREN

PHONE: (780) 432-0868

9735 – 80 Avenue
40 Millcreek School
Edmonton, Alberta T6E 1S8

- advocates for children and their families regarding health, education, law, recreation and social issues
- attempts to bring parents, professionals and the community together in matters of mutual interest concerning children

ALBERTA ASSOCIATION OF SERVICES FOR CHILDREN AND FAMILIES

PHONE: (780) 424-4498
FAX: (780) 425-4828

#350, 10909 Jasper Avenue
Edmonton, Alberta T5J 3L9

CHILD ABUSE AND NEGLECT COMMITTEE

- works jointly with other organizations and branches of government concerned with child abuse and neglect
- provides education on the pervasiveness, identification and management of abuse and neglect
- publishes a comprehensive bibliography of literature and films on child abuse and neglect

ALBERTA ASSOCIATION OF SEXUAL ASSAULT CENTRES

- serves as an umbrella organization of sexual assault centres (for more information call your local Sexual Assault Centre located in Calgary, Edmonton, Ft. McMurray, Red Deer, Grande Prairie – PACE, Lethbridge, or Lloydminster)

ALBERTA CHILD ABUSE HOTLINE

BUSINESS: (780) 423-2001 (DAYTIME)
(780) 427-3390 (AFTER HOURS)
TOLL FREE: 1-800-387-5437
(KIDS)

Main Floor, Financial Building
10621 – 100 Avenue
Edmonton, Alberta T3J 0B3

- operates a toll-free telephone line where all suspected cases of child abuse or neglect can be reported
- provides information on children in need of protection to provincial agencies and the public

ALBERTA COUNCIL OF WOMEN'S SHELTERS

PHONE: (780) 456-7000
FAX: (780) 456-7001

#2, 12739 Fort Road
Edmonton, Alberta T5A 1A7

- provides liaison and advocates between women's shelters and all levels of government
- provides a vehicle for information exchange between shelters
- lobbies the government for adequate shelter funding
- encourages and assists community groups establishing women's shelters
- initiates and participates in public awareness programs and research

ALBERTA COUNCIL ON AGING

PHONE: (780) 423-7781
FAX: (780) 425-9246

#1740, 10130 – 103 Street
Edmonton, Alberta T5J 3N9

- offers advocacy and referrals for elderly people
- monitors the treatment of elderly people within the legal system (by police, the community or in nursing homes)
- encourages seniors and all citizens to take greater responsibility for crime prevention and reducing the risks to the elderly people
- promotes elder abuse education with the Alberta Council on Aging Newsletter and the use of films such as *On Guard* (preventing fraud against seniors)

ALBERTA FAMILY AND SOCIAL SERVICES

INFORMATION/RECEPTION: (780) 427-2734

Seventh Street Plaza
10030 – 107 Street
Edmonton, Alberta T5J 3E4

CHILD PROTECTION SERVICES

- investigates child abuse and neglect cases and provides protection
- offers guidance, counselling and support helping parents provide better care for their children

EMERGENCY SOCIAL SERVICES

- provides short-term emergency financial assistance and accommodation to individuals or families in desperate need (i.e. when emergency shelters are full)

FAMILY RELATIONS – COURT SERVICES

- provides short-term counselling and consultative services
- investigates child custody and access disputes

NOTE:

For information on the above three programs, contact the nearest Family and Social Services District Office (refer to Section H, pages 120 to 123).

ALBERTA HOME AND SCHOOL COUNCILS' ASSOCIATION

(780) 454-9867
TOLL FREE: 1-800-661-3470

#607, 11010 – 142 Street
Edmonton, Alberta T5N 2R1

COMMITTEE ON CHILD ABUSE AND NEGLECT

- provides public education on the effects and identification of child abuse
- offers and organizes child abuse seminars for member associations and community groups
- contributes to professional workshops
- provides referrals to community resources
- distributes literature on child abuse and its detection

ALBERTA HUMAN RIGHTS AND CITIZENSHIP COMMISSION

PHONE: 427-3116
FAX: 422-3563

Room 800, Standard Life Building
10405 Jasper Avenue
Edmonton, Alberta T5J 4R7

- analyzes policies, programs and legislation which impact on women
- offers policy recommendations and advice to the Minister responsible for Women's Issues
- provides battered women with referrals to appropriate organizations and agencies
- maintains a resource library accessible to the public
- provides printed information on topics of interest to women

ALBERTA WOMEN'S INSTITUTES ASSOCIATION (A.W.I.A.)

(780) 488-5282

#220, 10403 – 172 Street
Edmonton, Alberta T5S 1K9

- contributes money and clothing to women's shelters through some of its branches
- provides information on personnel, family, and community growth for rural women

CANADIAN RESEARCH INSTITUTE FOR LAW AND THE FAMILY

PHONE: (403) 220-6653
FAX: (403) 289-4887

University of Calgary
2500 University Drive N.W.
Calgary, Alberta T2N 1N5

- undertakes and promotes inter-disciplinary research, education and publication on issues related to law and the family, including family violence issues

CHILDREN'S ADVOCATE

BUSINESS: (780) 427-8934
FAX: (780) 427-5509

Hilltop House
9910 – 103 Street
Edmonton, Alberta T5K 0X8

- represents the rights, interests, and view points of youth who are receiving child welfare services
- aids in recommending programs and services for children receiving services

DIAL-A-LAW

PHONE: (403) 234-9022
TOLL FREE: 1-800-332-1091

#100, 615 MacLeod Trail, S.E.
Calgary, Alberta T2G 4T8

provides pre-recorded tapes with legal information and referrals for battered women, victims of assault, children needing protective custody, etc.

provides written copies upon request

provides services 24 hours a day by touch tone telephone

offers operator assistance Monday to Friday, 8:30 a.m. to 4:30 p.m.

FAMILY AND COMMUNITY SUPPORT SERVICES

(780) 427-2803

Provincial FCSS Program
Alberta Family and Social Services
Seventh Street Plaza
10030 – 107 Street
Edmonton, Alberta T5J 3E4

- provides an optional joint municipal-provincial program
- offers short-term educational and preventative counselling to individuals, groups or families
- does **not** offer rehabilitative counselling or financial assistance
- offers occasional parenting and family life education programs
- provides home support and family and community development programs
- encourages cooperation with other service agencies in the community
- provides information and referrals for victims of family violence
- increases public awareness of family violence (refer to section H, pages 108 to 116 for a listing of FCSS offices)

NOTE:

For a list of FCSS offices which offer specific services addressing family violence, refer to the Community Services Index or the Index of Services by Target Group

HEALTH PROMOTION AND PROGRAMS BRANCH

(780) 495-2754

Room 815
9700 Jasper Avenue
Edmonton, Alberta T5J 4C3

- provides funding to community groups involved in elder abuse prevention and treatment
- maintains a resource centre with materials available from the National Office
- funds group projects through the New Horizons and the Senior Independence Programs

THE NATIONAL CLEARINGHOUSE ON FAMILY VIOLENCE (OTTAWA)

Toll Free: 1-800-267-1291

- maintains a national resource centre for Canadians seeking information and solutions to family violence
- promotes awareness and understanding of family violence by providing information and referral services

KIDS HELP PHONE

Suite 300, 439 University Avenue
Toronto, Ontario M5G 1Y8

HELP LINE: 1-800-668-6868
ADMINISTRATION: (416) 586-0100
FAX: (416) 586-1880

- provides a national, 24 hour (English and French) toll-free help line for troubled or abused children and teens
- provides professional counselling, information and referral services

LAW SOCIETY OF ALBERTA
LAWYER REFERRAL SERVICE

1-800-661-1095

- provides the names of lawyers suitable to the needs of the caller.

LEGAL AID SOCIETY OF ALBERTA

#300, 10320 – 102 Avenue
Edmonton, Alberta T5J 4A1

PHONE: (780) 427-7575
FAX: (780) 427-5909

- provides support for people who cannot afford legal services
- offers female victims of assault assistance with legal proceedings, restraining orders, child custody procedures, etc.
- operates offices in Medicine Hat, Lethbridge, Calgary, Red Deer, Wetaskiwin, Hinton, Grande Prairie, Peace River, St. Paul, Whitecourt and Fort McMurray (consult your telephone directory for local addresses and numbers)

LEGAL STUDIES PROGRAM

Faculty of Extension, University of Alberta
4-36, 8303 – 112 Street
Edmonton, Alberta T6G 2T4

PHONE: (780) 492-5735
FAX: (780) 492-1857
WEB SITE: www.extension.ualberta.ca/isp/

- provides Albertans with educational services on legal topics
- provides guidance to law and law-related subjects for laypersons including material on child abuse and child neglect, wife abuse, sexual abuse and family violence
- assists in setting up programs, seminars and workshops on family violence by providing staff services, reference materials and legal background information
- arranges for speakers on family violence topics

NATIONAL FILM BOARD (NFB)

Box 6100
Station Centre Ville
Montreal, Quebec H3C 3H5

TOLL FREE: 1-800-267-7710
FAX: (514) 283-7564

- provides a Family Violence Film and Video Collection including material on child, wife, and elder abuse
- offers a bilingual toll-free reservation service from 8:00 a.m. to 8:00 p.m., Mondays to Fridays, weekends 10:00 a.m. to 8:900 p.m.

NATIVE COUNSELLING SERVICES OF ALBERTA (NCSA)

PHONE: (780) 423-2141
FAX: (780) 424-1173

#800 Highfield Place
10010 – 106 Street
Edmonton, Alberta T5J 3L8

FAMILY LIFE IMPROVEMENT PROGRAM (FLIP)

- provides group sessions for families experiencing violence
- addresses the cycle of violence by examining: the feelings of victims, abusers and children; what we teach children through violence; and ways to mitigate the situation
- provides free services to Natives or non-Natives in the Edmonton area

FAMILY AND CRIMINAL COURTWORK PROGRAMS

- provides legal information, assistance and referrals to people involved with the court system due to family violence
- provides individual and family counselling
- offers native awareness and crisis counselling training programs
- provides resource materials including a video production dealing with family violence

OFFICE FOR THE PREVENTION OF FAMILY VIOLENCE

PHONE: (780) 422-5916
FAX: 427-2039

Alberta Family and Social Services
11th Floor, Seventh Street Plaza
10030 – 107 Street
Edmonton, Alberta T5J 3E4

- maintains a clearinghouse of information on family violence including child, wife, and elder abuse and dating violence
- develops and distributes educational materials
- conducts presentations at workshops, conferences and meetings
- offers consultation to government, community groups and individuals
- publishes a quarterly newsletter called FOCUS
- chairs the Interdepartmental Committee on Family Violence as a vehicle for coordination of government initiatives
- develops and evaluates government policies and guidelines related to women's emergency shelters

POUNDMAKER NECHI CENTRE

PHONE: (780) 458-1884
FAX: (780) 458-1883

Box 34007, Kingsway Postal Office
Edmonton, Alberta T5G 3G4

- offers community education workshops discussing the incidence of wife abuse and the support services that exist or that can be developed within Native communities
- provides workshops on child, wife and elder abuse, and sexual assault
- provides cross-cultural workshops on awareness and skill development
- conducts research into the number of violent deaths and suicides among Native people and its relationship to family violence

SECTION D

COMMUNITY SERVICES

Airdrie

AIRDRIE FAMILY SERVICES

Box 3579
129 Bowers Street
Airdrie, Alberta T4B 2B8

PHONE: (403) 948-3265
FAX: (403) 948-7289

- offers individual, family, youth, and marital counselling
- support groups for women in crisis, and single parents
- anger management and family issue workshop
- in-home consultation services available

Athabasca

ATHABASCA PREVENTION OF FAMILY VIOLENCE SOCIETY

4720 – 48 Street, Box 3716
Athabasca, Alberta T9S 1L7

PHONE: (780) 675-2623
CRISIS LINE: 1-800-565-3801

- operates a 24 hour crisis line with trained volunteers
- promotes family violence awareness and prevention
- sponsors speakers and workshops on social, political and economic issues relating to family violence
- provides a weekly women's support group with available child care
- provides a support group for survivors of incest
- offers resources on family violence through the public library
- offers an interagency directory for public use

Banff

BOW VALLEY COMMITTEE FOR THE PREVENTION OF FAMILY VIOLENCE
Box 520
Banff, Alberta T0L 0C0
PHONE: (403) 762-3511
FAX: (403) 760-3202

- develops a cooperative professional response system to family violence situations
- organizes training programs for professionals and volunteers
- develops volunteer support systems to assist victims of violence
- organizes comprehensive awareness programs for Family Violence Prevention Month

Blairmore

CROWSNEST PASS WOMEN'S RESOURCE AND CRISIS CENTRE
Box 1207
Blairmore, Alberta T0K 0E0
PHONE: (403) 562-8000
FAX: (403) 562-8500

- provides support, assistance and referrals for families in distress
- operates a drop-in centre which offers crisis and individual counselling
- provides transportation to women's shelters if necessary
- offers seminars and workshops for professionals, students, elders, and women
- provides free legal information

Brocket

INDIAN AFFAIRS, HUMAN SERVICES DEVELOPMENT

Box 8
Brocket, Alberta T0K 0H0

PHONE: (403) 965-3830
FAX: (403) 965-3788

- offers limited counselling, emotional support and referrals to victims of family violence (including Brocket and Peigan Reserves)
- operates a day care centre and group home for children in the area
- coordinates emergency and non-emergency foster homes
- provides transportation to anyone in crisis
- contributes to workshops

Calgary

ALBERTA CHILDREN'S HOSPITAL

PHONE: (403) 229-7886
FAX: (403) 229-7245

Child Abuse Department
1820 Richmond Road S.W.
Calgary, Alberta T2T 5C7

CHILD ABUSE PROGRAM

- intervenes with parents that abuse, or are at risk of abusing their children
- offers a multi-disciplinary treatment program focusing on physically abused children (up to age 18), sexually abused children (aged 10 and under) and their families
- examines medical agents of child neglect (e.g. non-organic failure to thrive) and parental failure to provide appropriate child health care
- provides intake and emergency services
- offers preventive education to professional groups

ALBERTA PSYCHOLOGICAL RESOURCES

PHONE: (403) 245-5553
FAX: (403) 245-8339

Suite 420, 1414 – 8 Street SW
Calgary, Alberta T2R 1J6

- offers counselling for all family members in abusive situations (fee for service)
- contributes to professional workshops on family violence and sexual abuse
- offers consulting services

ANDERSON & MAYES COUNSELLING ASSOCIATION LTD.

PHONE: (403) 245-5005
FAX: (403) 245-2372

#705, 1520 – 4 Street S.W.
Calgary, Alberta T2R 1H5

- provides community-coordinated treatment services for victims of child sexual abuse and their families
- offers reconstructive family therapy
- offers a program for adult survivors of child sexual abuse (fee for service)

BALSHAW, SLOANE, HASHIZUME PSYCHOLOGICAL SERVICES

PHONE: (403) 262-5340
FAX: (403) 262-2780

1407 – 2 Street S.W.
Calgary, Alberta T2R 0W7

- provides individual and group psychotherapy for survivors of child sexual abuse, physical abuse, emotional abuse or neglect and parental alcoholism
- provides consultation and training to other professionals

- provides a feminist perspective for individual and group therapy
- accepts self-referrals and referrals from other agencies

BOWMONT SENIORS ASSISTANCE ASSOCIATION

5000 Bowness Road N.W.
Calgary, Alberta T3B 0B9

PHONE: (403) 286-1811
PHONE: (403) 247-3226
FAX: (403) 974-1512

- offers crisis intervention and referrals for seniors
- offers counselling for seniors and their families
- offers information, outreach and educational programs
- provides advocacy for seniors

CALGARY COMMUNITIES AGAINST SEXUAL ABUSE

#790, 602 – 12 Avenue S.W.
Calgary, Alberta T2R 1J3

PHONE: (403) 237-6905
CRISIS: (403) 237-5888
FAX: (403) 264-8355

- provides sexual abuse counselling, education, research, and advocacy in the area of prevention

CALGARY COUNSELLING CENTRE

#200, 940 – 6 Avenue S.W.
Calgary, Alberta T2P 3T1

OFFICE: (403) 265-4980
(403) 265-8886

YOU'RE NOT ALONE

- provides a fourteen week psycho-educational program for adult victims of family violence
- provides individual, couple and family counselling
- provides consultation and training to professionals (fees based on a sliding scale)

ANGER MANAGEMENT

- provides a comprehensive fourteen week psycho-educational program for batterers, male and female
- provides individual, couple and family counselling
- provides consultation and training to professionals (fees based on a sliding scale)

CALGARY FAMILY SERVICE BUREAU

PHONE: (403) 233-2370
FAX: (403) 205-5294

#200, 707 – 10 Avenue S.W.
Calgary, Alberta T2R 0B3

- provides counselling individual, family, and marital counselling, with specific services for Chinese, Vietnamese, and Spanish speaking individuals
- offers divorce mediation, programs for adult survivors of child sexual abuse
- psychotherapeutic group homes for adult survivors of child sexual abuse
- psychotherapeutic group programs for anger management and parenting skills

CALGARY HOME SUPPORT SERVICES LTD.

PHONE: (403) 232-8770
FAX: (403) 266-6887

#500, 1400 – 1st Street S.W.
Calgary, Alberta T2R 0V8

- provides child care and supervision on an hourly or 24 hour basis
- provides parent respite
- provides supervision and monitoring where family violence is suspected

CALGARY LEGAL GUIDANCE

(403) 234-9266

100, 615 MacLeod Trail S.E.
Calgary, Alberta T2G 4T8

- Provides free legal advice to low income, legally disadvantaged people who do not meet the eligibility requirements for Legal Aid and who otherwise could not afford the services of a lawyer.

CALGARY NATIVE WOMEN'S SHELTER SOCIETY

BUSINESS: (403) 531-1971
CRISIS: (403) 531-1972
FAX: (403) 531-1977

Box 6084
Calgary South PO
Calgary, Alberta T2H 2L3

- multi-cultural society which offers safe accommodation, counselling, support, and referrals to women and their children
- provides holistic approach to healing, includes traditional Native spirituality concepts and ceremonies
- support groups available on a daily basis

CALGARY POLICE SERVICE

(403) 265-3330

316 – 7th Avenue S.E.
Calgary, Alberta T2G 0J2

POLICE CRISIS UNIT

- responds to requests from police officers to investigate domestic disputes, child welfare cases, parent-child disputes, sexual assaults and reports of seniors experiencing problems
- provides short term crisis counselling and referrals to appropriate agencies (crisis intervention workers attend only after police have arrived and call them to the scene)

VICTIM ASSISTANCE UNIT

- provides emotional support to victims of crime and misfortune
- provides court accompaniment and information on court procedures
- provides reports on case progress and adds information to case files
- provides programs for seniors on elder abuse
- provides referrals to community resources

CHILD ABUSE TEAM

- investigates cases of child abuse and neglect

DOMESTIC VIOLENCE COMMITTEE

- coordinates the exchange of INFORMATION between agencies involved in domestic violence issues
- provides an inter-disciplinary process of reviewing and confronting inter-system issues
- works towards the coordination of services

CALGARY SEXUAL ASSAULT CENTRE

CRISIS LINE: (403) 237-5888
BUSINESS LINE: (403) 237-6805
FAX LINE: (403) 264-8355

Parkside Place
Suite 790, 602 – 12 Avenue S.W.
Calgary, Alberta T2R 1J1

- provides information, referrals, emotional support and assistance to past or present victims of rape and child sexual abuse
- provides support for victim's significant others
- operates a 24 hour crisis line
- offers follow-up counselling
- offers groups for survivors of sexual abuse and incest
- accompanies victims to needed services
- provides public education and advocacy regarding prevention and elimination of sexual abuse
- offers sexual abuse prevention programs for children

CALGARY WOMEN'S EMERGENCY SHELTER

P.O. Box 52051, Edmonton Trail N.E.
Calgary, Alberta T2E 8K9

BUSINESS LINE: (403) 290-1552
CRISIS LINE: 232-8717

- provides short-term emergency accommodation for women with children (maximum stay 21 days)
- offers crisis counselling and support groups
- offers follow-up services
- operates a 24 hour crisis line
- provides information and referral services
- offers education programs for professionals and the community

CAMBYR AGENCIES

#306, 4500 – 16 Avenue N.W.
Calgary, Alberta T3B 0M6

PHONE: (403) 247-9393
FAX: (403) 247-6748

- offers an in-home short term treatment program for families of children at risk of being removed from their home by Child Welfare
- offers a support group for women who have been abused physically, emotionally or sexually as children or adults
- matches volunteers with families or individuals to assist them in developing social supports, and self-reliance

CANADIAN MENTAL HEALTH ASSOCIATION

Room 103, 723 – 14th Street N.W.
Calgary, Alberta T2N 2A4

PHONE: (403) 297-1700
DISTRESS CENTRE: (403) 297-1734
SUICIDE: (403) 297-1744

SUICIDE INTERVENTION PROGRAM

- offers 24 hour crisis outreach to adults (after hours and weekends call the Distress Centre)

CANADIAN RED CROSS SOCIETY

737 – 13th Avenue S.W.
Calgary, Alberta T2R 1J1

PHONE: (403) 541-4443
FAX: (403) 541-4429

- free presentations by trained Red Cross volunteers for adolescents on self-awareness
- presentations are also available for adults who work with parent adolescents
- offers an in-home short treatment program for families of children at risk of being removed from their home by Child Welfare
- offers a support group for women who have been abused physically, emotionally or sexually as children or adults

CANADIAN SOCIETY FOR THE INVESTIGATION OF CHILD ABUSE

PHONE: (403) 289-8385
FAX: (403) 254-2684

Box 42066
Acadia Postal Outlet
Calgary, Alberta T2J 7A6

- addresses issues in the area of child sexual abuse investigations
- investigates ways to institute and improve services to sexually abused children
- provides public education through conferences and seminars
- offers child witness court program to children called upon to testify in child sexual abuse cases
- offers a training package for professionals in the field entitled *For the Kids: – Investigating Child Sexual Abuse*

CATHOLIC FAMILY SERVICES

PHONE: (403) 233-2360
FAX: (403) 205-5295

Family Treatment of Child Sexual Abuse
Suite 250, 707 – 10 Avenue S.W.
Calgary, Alberta T2R 0B3

- offers a community-based out-patient program
- provides assessment from a family therapy perspective
- offers family counselling and some individual counselling programs
- offers group support

CHOICES – REALISTIC ALTERNATIVES INC.

PHONE: (403) 221-0471
FAX: (403) 205-5295

Heritage Hill Professional Building
203, 8180 McCleod Trail S.E.
Calgary, Alberta T2H 2B8

- provides individual treatment for adolescent sex offenders using a 12 step addictive model
- provides counselling for victims of sexual abuse (fees are on a sliding scale depending on ability to pay)
- provides investigation, referrals, court preparation and liaison with legal aid

CLOSER TO HOME FAMILY RESOURCE CENTRE

PHONE: (403) 543-0555
FAX: (403) 543-0560

Westbrook Mall
1200 – 37 Street S.W.
Calgary AB T3C 1S2

- offer parenting classes
- support groups
- teen recreational activities
- tutors
- stay-in-school program
- toy lending library
- resource library
- parent/child activities
- teen educational programs
- short-term/in-home support

COLEMAN AND ASSOCIATES

PHONE: (403) 270-0866
FAX: (403) 270-3565

Suite 210, Kensington House
1167 – Kensington Crescent N.W.
Calgary, Alberta T2N 1X7

FAMILY INTERVENTION PROGRAM

- provides assessment services and short-term treatment for physically and sexually abused children (ages 12 and over) and their families
- coordinates the services of agencies involved in the treatment of child physical and sexual abuse

COMMUNITY HEALTH RESOURCES

PHONE: (403) 228-7400
FAX: (403) 245-1736

Box 4016, Station C
320 – 17 Avenue S.W.
Calgary, Alberta T2T 5T1

SEXUALITY EDUCATION DIVISION

- offers programs and workshops on all aspects of normal human sexuality at different life stages
- maintains a resource centre including information on family violence and sexual abuse
- provides information on community resources

HOME CARE DIVISION

- identifies and monitors cases of elder abuse and child abuse and neglect
- offers support for families
- provides crisis intervention if necessary

NURSING DIVISION

- identifies and reports cases of child abuse
- testifies in abuse and neglect court cases

DISCOVERY HOUSE

Calgary Family Support Society
P.O. Box 3516, Station B
Calgary, Alberta T2M 4M2

PHONE: (403) 277-0718
FAX: (403) 230-4759

- provides long term (1-6 months) second stage housing for abused women and their children
- provides in-house counselling for all residents and makes referrals to long term counselling services
- offers various programs including life skills, parenting, self-esteem and assertiveness
- offers support groups which prepare women for independent and more self-sufficient living
- offers a **New Start Program** which matches a volunteer with a resident for six months to a year
- offers individual outreach counselling and support groups to new community residents or anyone in abusive relationships
- offers a therapeutic **Child Care Program** for children (aged newborn to five years)
- offers a weekly child care support group for school-aged children

DISTRESS CENTRE/DRUG CENTRE

#201, 112 – 11th Avenue S.E.
Calgary, Alberta T2G 0X5

Office: (403) 266-1601
DISTRESS LINE: (403) 266-1605
TEEN LINE: (403) 264-8336 (TEEN)
FAX: (403) 262-2512

- offers 24 hour crisis intervention by phone or in person for people in distress due to drug abuse or violence
- offers free, short-term individual and family counselling
- provides information, education and referrals

KERBY CENTRE

PHONE: (403) 265-0661
FAX: (403) 264-7047

Social Work Department
1133 – 7th Avenue S.W.
Calgary, Alberta T2P 1B2

- identifies, investigates and monitors suspected cases of elder abuse or neglect
- provides crisis intervention, advocacy and assistance in making alternative living arrangements
- offers supportive counselling for seniors involved in abusive relationships
- offers a support group for battered women aged sixty or over
- offers counselling and referral services for families and caregivers concerned about seniors
- offers educational and support programs for adult children
- maintains a resource centre focusing on caregiving issues including a special collection on elder abuse
- consults with other professional groups and agencies concerned with elder abuse

KERBY CENTRE

PHONE: (403) 265-0661
FAX: (403) 264-7047

Kerby Rotary Shelter
c/o 1133 – 7 Avenue S.W.
Calgary, Alberta T2P 1B2

- shelter service for abused older adults 60+ years
- safe, secure accommodation, maximum stay 3 months
- crisis counselling, information, and referral services available
- offers support groups involved in education to the public and professionals

MEN'S TRANSITION CENTRE

(403) 248-2444

BVPO Box 20056
Calgary, Alberta T2P 4H3

- offers counselling for individuals, couple, family, and group
- maintains an up-to-date database
- runs a men's program called "Changing Times – Changing Roles Parts I and II", "On Being A Father", "Men's Divorcing Program" and "Anger Management" – these programs are designed to explore a wide variety of personal issues, and to provide a learning experience, in the company of other men

PARENT AIDE PROGRAM OF CALGARY

OFFICE: (403) 229-2204
FAX: (403) 229-4315

#208, 1235 – 17th Avenue S.W.
Calgary, Alberta T2T 0C2

- provides family life education for parents exhibiting problems in their parent/child interaction which may result in abuse or neglect
- conducts workshops (especially for teachers) on identifying abused, at-risk or neglected children
- provides referrals and court support
- offers trained volunteers for long-term involvement and support

PARENT SUPPORT ASSOCIATION OF CALGARY

OFFICE: (403) 270-1809
GROUP INFORMATION LINE: (403) 270-1819
FAX: 270-1823

805 – 37 Street N.W.
Calgary, Alberta T2N 4N8

- offers self-help support groups to assist parents who are encountering difficulties with their adolescent children

PARENTS STRESS LINE
PARENT DEVELOPMENT CENTRE

STRESS LINE: (403) 265-1117
(403) 253-6663

405 – 52 Avenue S.W.
Calgary, Alberta T2V 0B1

- offers assistance to troubled parents, some of whom are in danger of abusing their children
- provides free, anonymous, and confidential services
- provides a 24 hour stress line staffed by trained parent volunteers

PARENT SUPPORT GROUPS

- offers weekly sessions for parents sharing problems and ideas
- promotes improved communication, self-esteem, acceptance, patience, and respect between parent and child

FRIEND PROGRAM

- offers friendship and support to individuals in the process of building their own support system

PETER LOUGHEED HOSPITAL

(403) 291-8596

Forensic Assessment & Outpatient Services
Unit 37, 3500 – 26 Avenue N.E.
Calgary, Alberta T1Y 6J4

- offers Anger Management program, Elimination of Violence group
- offers an outpatient multi-disciplinary program serving Southern Alberta
- provides clinical assessment and treatment services to individuals involved with the Criminal Justice System because of violence, sexual deviances, crimes against property and other actions
- provides professional and community education, research and consultation

SONSHINE COMMUNITY SERVICES

PHONE: (403) 243-2002
FAX: (403) 287-2194

204, 3505 – 14 Street S.W..
Calgary, Alberta T2T 3W2

- offers secure, separate-unit apartments in a supportive environment to women and their children who are victims of family violence
- provides free counselling and weekly groups for in-house residents
- provides accommodation for 12-18 months as a transition between emergency shelters and mainstream society
- provides outside individual counselling for a fee

SUNRISE RESIDENCE

OFFICE: (403) 269-5564
FAX: (403) 269-5578

922 – 21 Avenue S.E.
Calgary, Alberta T2G 1N1

- provides a co-ed treatment centre for people affected by alcohol and drug abuse
- presents films on domestic violence followed by discussion periods
- offers individual and group counselling

THE BRENDA STAFFORD CENTRE

PHONE: (403) 270-7240
FAX: (403) 270-7166

Box 61141, Kensington Post Office
Calgary, Alberta T2N 4S6

- offers safe housing for women and their children who are in a physically, emotionally and/or sexually abusive relationship
- 24 hour security, with 21 self-contained apartments for up to 6 month stay
- individual support and counselling

NOTE:

Women must be referred by Calgary and area shelters.

THE CANADIAN RED CROSS SOCIETY

OFFICE: (403) 541-4400
FAX: (403) 541-4429

Calgary Branch
737 – 13th Avenue S.W.
Calgary, Alberta T2R 1J1

CHILD ABUSE PREVENTION PROGRAM

- offers primary prevention presentations on the types of adolescent maltreatment, legal implications and available community resources
- offers presentations for adolescents and professional/volunteer youth workers

THE CHILDREN'S VILLAGE

PHONE: (403) 246-1124
FAX: (403) 240-2715

1731 – 29 Street S.W.
Calgary, Alberta T3C 1M6

- operates an education and treatment centre for emotionally and behaviourally disturbed children whose problems often stem from physical, verbal or sexual abuse
- offers a residence for children 7-16 years old, early childhood services, and school age day treatment for children aged 6-14
- offers group therapy and family therapy
- provides services to families receiving assistance
- offers programs to enhance individuals and family functioning
- all referrals are from Alberta Family & Social Services
- there are four rural placements

WOMEN LOOKING FORWARD

PHONE: (403) 270-9620
FAX: (403) 270-7128

#200, 301 – 14 Street N.W.
Calgary, Alberta T2N 2A1

- coordinates public events such as panel discussions, workshops and debates on current issues
- hosts information exchange sessions on women's issues
- produces a newsletter on events and activities for women

WOOD'S HOMES

805 – 37 Street N.W.
Calgary, Alberta T2N 4N8

OFFICE: (403) 270-4102
FAX: (403) 283-9735
CRISIS LINE: 299-9699
TOLL FREE: 1-800-563-6106

COMMUNITY AND RESIDENTIAL SERVICES

- operates a 24 hour crisis line
- provides a Community Resource Team with 24 hour mobile crisis intervention
- offers a Stabilization Program which provides 7-day crisis diffusion residential placement for adolescents
- offers a Community School Support Network which works with the Calgary Board of Education to develop cooperative-linked services for junior and senior high school students and their families
- offers Community Family Focus which provides support, assistance and guidance to families
- offers a four-phase graduated residential program including parenting skills and family conflict resolution
- provides young people with a safe environment in which to learn and practice appropriate behaviour at home, at school and in the community

YOUTH AND FAMILY CLINICAL SERVICES

- provides family and community-oriented clinical services for adolescents on an out-patient basis by appointment or "walk-in"
- offers staff development and training for professionals working with troubled adolescents and their families
- provides intensive group, individual, and family therapy
- offers seminars and workshops for parents of troubled adolescents through the **Family Wellness Program**
- offers an individualized and highly structured residential environment for sexually offending youth through the **Phoenix Program**

YOUNG WOMEN'S CHRISTIAN ASSOCIATION: SHERIFF KING HOME

2003 – 16 Street S. E.
Calgary, Alberta T2G 5B7

Y.W.C.A.: (403) 283-5994
CRISIS LINE: (403) 266-0707
FAX: (403) 262-1743

- operates a 24 hour crisis line
- provides short-term emergency accommodation for women with children (maximum stay 21 days)
- offers crisis counselling and support groups
- provides information and referral services
- provides legal advice to residents
- offers accompaniment to court and appointments
- provides child care by trained child care workers and a child psychologist
- offers music therapy for children
- advocates on behalf of abused women regarding public assistance, housing, employment and the legal system
- offers public presentations on wife abuse
- contributes to professional in-service workshops on family violence

YOUVILLE WOMEN'S RESIDENCE

3210 – 29 Street S.W.
Calgary, Alberta T3E 2L1

OFFICE: (403) 242-0244
FAX: (403) 242-3915

- offers shelter for women in transition
- provides an 8 bed, Phase I residence for women experiencing difficulties with stressful life problems such as alcohol or drug abuse, physical or emotional abuse, or psychological and emotional problems
- provides a 10 bed, Phase II residence where women learn the skills necessary to live independently

YW SUPPORT CENTRE

Alternatives to Domestic Violence
2003 – 16 Street S.E.
Calgary, Alberta T2G 5B7

OFFICE: (403) 266-4111
EMERGENCY: (403) 266-0707
FAX: (403) 262-1743

- provides referrals to abused women
- offers individual and groups counselling
- support for women, men and children from family violence situations
- assists women and their families in understanding the dynamics of family violence and in finding alternatives

Camrose

CAMROSE POLICE SERVICES

4907 – 49 Street
Camrose, Alberta T4V 1N3

OFFICE: (780) 672-8300
EMERGENCY: (780) 672-4444

- develops protocol for child sexual assault both in and out of the public school system
- conducts joint interviews with social services in cases of incest
- presents seminars in the community independently or jointly with either Alberta Family and Social Services or women's shelter staff

CAMROSE WOMEN'S SHELTER

Box 1405
Camrose, Alberta T4V 1X3

BUSINESS: (780) 672-1173
CRISIS LINE: (780) 672-1035
FAX: (780) 672-9885

- operates a 24 hour crisis line
- provides short-term emergency accommodation for women with children (maximum stay 21 days)
- offers crisis counselling and support groups
- provides food, shelter, clothing and essential transportation
- provides child care and education
- provides follow-up services
- offers educational presentations to professional groups and the general public

CHANGING WAYS: GROUP INTERVENTION PROGRAM FOR ABUSIVE MEN

Messiah Lutheran Church
4810 – 50th Street
Camrose, Alberta T4V 1P5

OFFICE: (780) 672-3444
FAX: (780) 672-3716

- helps men understand and break the cycle of violence in relationships by increasing effective ways of expressing feelings without violent behaviour

Canmore

BOW VALLEY COMMITTEE FOR THE PREVENTION OF FAMILY VIOLENCE

OFFICE: (403) 678-5597
FAX: (403) 678-6661

1900 – 8 Avenue
Canmore, Alberta T1W 1Y2

- develops a cooperative professional response system to family violence situations
- offers training programs for professionals and volunteers
- develops a volunteer support system to assist victims of violence
- organizes comprehensive community awareness programs for Family Violence Prevention Month

Coaldale

COALDALE POLICE DEPARTMENT

OFFICE: (403) 345-4425

P.O. Box 1210
1402 – 20th Avenue
Coaldale, Alberta T1M 1N1

- provides investigation of family violence incidents and referral service to victims

Cochrane

COCHRANE AND COMMUNITY CRISIS CENTRE

BUSINESS: (403) 932-7708
CRISIS: (403) 932-7707
FAX: (403) 932-9303

201B Cochrane Valley Mall
118 – 1 Avenue
Cochrane, Alberta T0L 0W0

- provides temporary/emergency accommodations
- offers crisis counselling and support
- serving Rockyview M.D. residents

Desmarais

BIGSTONE CREE NATION WOMEN'S EMERGENCY SHELTER

General Delivery
Desmarais, Alberta T0G 0T0

OFFICE: (403) 891-3905
CRISIS LINE: (403) 891-3333
FAX: (403) 891-3716

- operates a 24 hour crisis line
- provides emergency accommodation for women and children
- provides food, shelter, other basic personal needs, and emergency transportation
- offers complete confidentiality and medical attention
- offers assistance to children coping with violence in their lives

Drayton Valley

PEMBINA CRISIS CONNECTION SOCIETY

Box 6296
Drayton Valley, Alberta T7A 1R7

BUSINESS: (780) 542-4415
FAX: (780) 621-4998

- provides a link-in with the Community Support Network Distress Line
- provides residents with educational information regarding all aspects of family violence and steps aimed at prevention
- provides transportation to victims outside the community

Edmonton

ALBERTA HOSPITAL EDMONTON

(780) 472-5555

Box 307
Edmonton, Alberta T5J 2J7

TREATMENT PROGRAM FOR SEX OFFENDERS

- provides assessment and treatment for sex offenders
- provides court mandated treatment to convicted offenders
- provides in-patient services
- offers an out-patient treatment program for abusive men in conjunction with FACS (Forensic Assessment and Community Services – page 38)
- promotes group therapy but also provides individual, family, behavioural and pharmacological therapies

ARCH PSYCHOLOGICAL SERVICES

OFFICE: (780) 428-9223
FAX: (780) 428-7061

39 Commonwealth Building
9912 – 106 Street
Edmonton, Alberta T5K 1C5

- offers out-patient services to incest offenders, extra-familial pedophiles and adolescent sex offenders
- provides family therapy, social skills training and special programs for Native offenders
- offers training and consultation to communities developing child sexual assault programs
- offers healing, growth, and vitality by holistic integration
- self-referrals, and referrals from other organizations are accepted

THE CANADIAN RED CROSS SOCIETY

OFFICE: (780) 423-2680
FAX: (780) 428-7092

10258 – 108 Street
Edmonton, Alberta T5J 4Z7

- free presentation by trained Red Cross volunteers for adolescents on self-awareness
- presentations are also available for adults who work with parent adolescents
- offers an in-home short treatment program for families of children at risk of being removed from their home by Child Welfare
- offers a support group for women who have been abused physically, emotionally or sexually as children or adults

CAPITAL HEALTH AUTHORITY

(780) 413-7900

Public Health Division
8th Floor, 10025 Jasper Avenue
Edmonton, Alberta T5J 2P4

- provides community health nursing programs and community health services for the prevention of family violence
- collaborates with other community agencies monitoring high-risk families
- offers services through local health units (refer to Section H, pages 124 to 138 for a listing of local health unit offices)

CATHOLIC SOCIAL SERVICES

PHONE: (780) 432-1137
FAX: (780) 439-3154

FAMILY SERVICE COUNSELLING
8815 – 99 Street
Edmonton, Alberta T6E 3V3

- offers non-denominational counselling to victims, their families and the perpetrators of family violence
- forms support groups for victims or their families
- offers counselling services for immigrant women
- provides treatment for sexually abused children aged 4-12 years (454-8515)

CATHOLIC SOCIAL SERVICES

PHONE: (780) 474-9938
FAX: (780) 474-9942

SAFEHOUSE
c/o 12107 – 95 Street
Edmonton, Alberta T5G 1M9

- provides serves to young people who have experienced sexual abuse, prostitution, and drug abuse
- safehouse receives referrals from police, social services, community agencies, and individuals

CHANGING TOGETHER: A CENTRE FOR IMMIGRANT WOMEN

OFFICE: (780) 421-0175
FAX: (780) 426-2225

Room 103
10010 – 107A Avenue
Edmonton, Alberta T5H 4H8

- provides non-therapeutic counselling to immigrant women
- offers support groups for abused immigrant women when needed
- offers support groups for immigrant women including family violence discussions
- provides translated materials on family violence in Spanish and Vietnamese provides interpreters for women seeking information and services related to family violence

CORNERSTONE COUNSELLING CENTRE

PHONE: (780) 482-6215
FAX: (780) 482-7199

11111 Jasper Avenue
Edmonton, Alberta T5K 0L4

- provides marriage, family, group, youth and premarital counselling in the context of a Christian lifestyle (sliding fee scale depending on income and ability to pay)

ANGER MANAGEMENT GROUP

- provides group therapy for men who batter
- offers programs on anger management

SEXUAL ASSAULT PROGRAM

- offers separate groups for sexual assault victims and offenders

E.A.R.S. – ELDERLY ADULT RESOURCE SERVICES

(780) 471-1122

8212 – 118 Avenue
Edmonton, Alberta T5B 0S3

- provides information and referrals to elderly people
- offers in-home assessments and responds to allegations of abuse
- operates a 24 hour phone line
- offers follow-up, emotional support and counselling
- the program is **not** intended to be a crisis intervention resource

EDMONTON COMMITTEE ON CHILD ABUSE AND NEGLECT

(780) 471-1251

c/o University of Calgary
Faculty of Social Work – Edmonton Division
3rd Floor, 8625 – 112 Street
Edmonton, Alberta T6G 1K8

- advocates for children and families
- identifies gaps in services, encourages the provision of new treatment, and promotes the development of programs and services for the early detection of child abuse and neglect
- encourages healthy child-rearing practices through education programs dealing with parenting, child abuse and neglect

EDMONTON COMMUNITY SERVICES (780) 496-4999

City of Edmonton, Administration Office
4th Floor, Centennial Place
9803 – 102A Avenue
Edmonton, Alberta T5J 2R7

- offers individual counselling for abused women (by appointment)
- provides support groups for abused women with child care if necessary
- refers men to available resources
- offers a variety of public education and information services
- works with other local and city-wide organizations concerned with abused women

EDMONTON EMERGENCY SOCIAL SERVICES (EESS) (780) 427-2822

Main Floor, Financial Building EMERGENCY: (780) 427-3390
10621 – 100 Avenue
Edmonton, Alberta T5J 0B3

CHILD ABUSE SERVICES

- operates a 24 hour child abuse crisis line
- operates as the reception point for the Alberta Child Abuse Line 1-800-387-5437(kids)
- provides emergency child welfare services and emergency financial assistance for Metro Edmonton citizens after hours, on weekends and on holidays

EDMONTON FAMILY VIOLENCE TREATMENT, EDUCATION AND RESEARCH CENTRE (780) 439-4635

#201, 10426 – 81 Avenue
Edmonton, Alberta T6E 1X5

- coordinates and sponsors family violence awareness activities
- operates a treatment program called **Changing Ways** for men who abuse their female partners

EDMONTON JOHN HOWARD SOCIETY

2nd Floor, 10523 – 100 Avenue PHONE: (780) 423-4878
Edmonton, Alberta T5J 0A8 FAX: (780) 425-0008

- operates a community-based residential centre with both in-patient and out-patient services
- provides assessment prior to program admittance
- offers groups for sex offenders
- offers treatment programs including self-awareness, anger management, life management skills, constructive bargaining, life script, art therapy, group therapy, social skills, relaxation and human sexuality

EDMONTON POLICE SERVICE

9620 – 103A Avenue
Edmonton, Alberta T5H 0H7

EMERGENCY: 911
ADMINISTRATION: (780) 421-3333

SEX CRIMES – CHILD ABUSE UNIT

- responds to reports of family violence from police officers on patrol
- investigates incidents of child and wife abuse and sexual assault
- provides referrals for victims, their parents, and the accused (in cooperation with Social Services)
- provides follow-up services by uniformed police staff
- contributes to public awareness of child and wife abuse through community workshop presentations

VICTIM SERVICES UNIT

- offers 24 hour crisis intervention, support, information and referral services
- provides police investigation and court case status

EDMONTON WOMEN'S SHELTER: WIN HOUSE I AND II

3601 – 118 Avenue
Edmonton, Alberta T5W 0Z3

BUSINESS: (780) 471-6709
WIN HOUSE I: (780) 474-3488
WIN HOUSE II: (780) 477-9181
CRISIS LINE: (780) 479-0058

- operates a 24 hour crisis line
- provides short-term emergency accommodation for women with children (maximum stay 21 days)
- offers crisis counselling and support groups
- provides food, shelter, clothing and essential transportation
- offers legal advice
- provides child care and education
- provides information and referral services
- offers educational presentations

FAMILY CENTRE

PHONE: (780) 423-2831
FAX: (780) 426-7918

#20, 9912 – 106 Street
Edmonton, Alberta T5K 1C5

- offers a **Counselling Program** with individual, couple and family counselling (fee for services based on ability to pay)
- provides counselling for children who witness family violence
- provides groups for abusers
- offers a **Parent Aid Program** with in-home services including teaching parenting, child management and homemaking to families who may be at risk of child abuse or neglect
- offers an **Advocacy Program** with assistance to groups and individuals voicing opinions about laws and policies regarding family violence
- offers a **Family Development Program** focusing on the prevention of family violence through the use of constructive options

FAMILY VIOLENCE PREVENTION CENTRE

PHONE: (780) 423-1635
FAX: (780) 425-1699

#205, 10010 – 107A Avenue
Edmonton, Alberta T5H 4H8

- Victorian Order of Nurses provide services on half-time flexible basis, including counselling, assessment, health information, and referral services
- Protection and Restraining Order Project, provide immediate, low-cost protection allowable under the law to low income individuals, who have been threatened, or experienced abuse
- Edmonton-area council against family violence publishes a monthly newsletter, carries out specific projects, and provides support to organizations working in the area of family violence
- tri-shelter outreach provides support for families leaving the shelters to pursue independent living

FORENSIC ASSESSMENT AND COMMUNITY SERVICES (FACS)

PHONE: (780) 428-0455
FAX: (780) 426-7272

8th Floor, 105th Street Building
10242 – 105 Street
Edmonton, Alberta T5J 3L5

DOMESTIC VIOLENCE PROGRAM

- provides assessment for persons with violent tendencies who are also experiencing legal difficulties
- provides a treatment program for violent men who abuse their spouses
- provides a treatment program for violent men thought to have a mental illness or brain dysfunction

GREY NUNS HOSPITAL

PHONE: (780) 450-7292
FAX: (780) 450-7496

Social Services Department
1100 Youville Drive West
Edmonton, Alberta T6L 5X8

- develops policies and procedures for child abuse and neglect cases
- develops policies and procedures to cover emergency department response to battered persons
- provides assessment, treatment, discharge planning and follow-up to all referred patients and families
- offers group therapy for adult female survivors of childhood sexual abuse

INSTITUTE OF PSYCHOLOGY AND LAW

PHONE: (780) 424-0054
FAX: (780) 426-0573

Suite 770, First Edmonton Place
10665 Jasper Avenue
Edmonton, Alberta T5J 3S9

INCEST FAMILY TREATMENT PROGRAM

- provides assessment and treatment of incest
- offers individual, family and group psychotherapy and counselling
- offers social skills and anger management training by male-female therapist teams
- provides follow-up services at one, two and five year intervals

TREATMENT PROGRAM FOR ADOLESCENTS WHO SEXUALLY ABUSE

- offers adolescent counselling with male-female therapist teams
- offers information and education about sexuality, sexual behaviour and values

INTER-AGENCY COMMITTEE ON WIFE ASSAULT SERVICES

PHONE: (780) 460-2195
FAX: (780) 460-2190

Ann Maksymiw
Edmonton, Alberta

- identifies services for wife abuse victims
- reduces the isolation of service providers through sharing ideas and skills, providing mutual support, and working jointly at improving services
- enhances programming effectiveness by increasing inter-agency communication and streamlining the referral system
- advocates and encourages the development of new programs by identifying gaps in services and consulting with government departments and agencies
- provides public and professional education on wife abuse

LOUSAGE INSTITUTE

Suite 302, 10140 – 117 Street
Edmonton, Alberta T5K 1X3

PHONE: (780) 488-7679
FAX: (780) 488-7649

- offers programs to survivors by using their own inner strength for healing

LURANA FAMILY CENTRE

Box 39030
Norwood Post Office
Edmonton, Alberta T5B 4T8

BUSINESS: (780) 429-2005
FAX: (780) 426-3237
CRISIS: (780) 424-5875
CRISIS: (780) 424-8170

- provides temporary accommodations for women with or without children
- provides food, emergency clothing and emotional support
- makes referrals to community services
- offers crisis intervention and child support

MCDOUGALL HOUSE ASSOCIATION

10803 – 111 Avenue
Edmonton, Alberta T5G 0C3

PHONE: (780) 426-1409
FAX: (780) 426-0573

- provides accommodation for women (without their children) experiencing family violence, alcoholism, drug abuse or family breakdown
- offers support, counselling and referrals to appropriate agencies

MCMAN YOUTH SERVICES

11821 – 123 Street
Edmonton, Alberta T5L 1G7

PHONE: (780) 482-4461
FAX: (780) 482-2686

- provides individual and group counselling, group recreation and family support services
- provides initial assessment to detect child abuse
- provides referrals
- provides specific programs for mentally handicapped people (ages 7-25) and relief care for mentally and physically handicapped (ages 0-99)

MENNONITE CENTRE FOR NEWCOMERS

PHONE: (780) 424-7709
FAX: (780) 424-7736

10010 – 107A Avenue
Edmonton, Alberta T5H 4H8

- offers informal counselling services to immigrant women
- offers groups for abused immigrant women when possible
- provides interpreting services in Spanish and Vietnamese
- advocates on behalf of immigrant women

MENTAL HEALTH SERVICES

PHONE: (780) 427-4444
FAX: (780) 427-0424

5th Floor, 9942 – 108 Street
Edmonton, Alberta T5K 1X3

- provides assessment and treatment services to individuals suffering from mental illness or disorders
- Mental Health promotional activities, community networking and participation in service development are also provided

METIS CHILD AND FAMILY SERVICES SOCIETY

PHONE: (780) 452-6100
FAX: (780) 452-8944

10437 – 123 Street
Edmonton, Alberta T5N 1N8

- improve the quality of life for Metis children and their families through programs
- aids in developing community-based services and resources

NEICHI TRAINING, RESOURCE AND HEALTH PROMOTION CENTRE

PHONE: (780) 459-1884
FAX: (780) 458-1883

Poundmaker's Lodge
Box 34007, Kingsway Mall Station
Edmonton, Alberta T5G 3G4

- provides one to one counselling
- family and group dynamics
- suicide prevention and grieving
- cultural and traditional values
- offers Community Addictions Training (CAT) services, consisting of 8 modules
- Native Addictions Workers Certificate Program (NAWP) consists of 5 modules
- provides other training programs gambling, team building, men's healing, adult children of alcoholics, etc.
- coordinates "National Addiction Awareness Week"

NORTHLAND FAMILY COUNSELLING GROUP

#406, 10508 – 82 Avenue
Edmonton, Alberta T6E 1A4

PHONE: (780) 439-5683
PHONE: (780) 439-1933
FAX: (780) 439-5679

- provides treatment services for families experiencing parent-child conflict, domestic violence or child abuse
- offers individual, group and family therapy for victims, perpetrators and other family members
- offers individual psychological, educational and family assessments
- offers anger control groups for adolescents

ROYAL ALEXANDRA HOSPITAL

Social Services Department
10240 Kingsway Avenue
Edmonton, Alberta T5H 3V9

PHONE: (780) 477-4410
FAX: (780) 477-4616

- develops working protocols to identify potential cases of child abuse through the "risk factor" process
- develops protocols for wife abuse, domestic violence and elder abuse
- provides assessments of abusive situations
- maintains liaison with other agencies dealing with these problems
- provides home intervention in a contractual counselling agreement with the family

ROYAL CANADIAN MOUNTED POLICE (R.C.M.P.)

CNO – I/C Community Programs
11140 – 109 Street
Edmonton, Alberta T5G 2T4

PHONE: (780) 412-5467
FAX: (780) 412-5403

- develops a protocol for the reporting and investigation of domestic violence
- participates in workshops on family violence for R.C.M.P. staff

SEXUAL ASSAULT CENTRE OF EDMONTON

3rd Floor, 10355 Jasper Avenue
Edmonton, Alberta T5J 1Y6

PHONE: (780) 423-4102
CRISIS LINE: (780) 423-4121

- provides crisis intervention, information, assistance, support and referrals to victims of past or present sexual abuse and assault
- offers individual crisis counselling and group counselling to survivors of sexual assault and adults who were sexually abused as children
- operates a 24 hour crisis line, including a telephone service for the deaf
- provides research and recommendations to legal authorities

CHILD SEXUAL ABUSE TREATMENT PROGRAM

- provides a 24 hour crisis line and comprehensive child sexual abuse treatment to all family members

PUBLIC EDUCATION PROGRAM

- provides education and information through presentations and workshops with professional groups, community groups and educational institutions
- maintains a library with audio/visual resources
- offers educational pamphlets and brochures in English, Spanish, Polish, Chinese and Vietnamese
- provides parent lectures and teacher training in the use of the C.A.R.E. Kit, a personal safety program for children
- provides workshops for professionals, caregivers and parents on sexual assault and the disabled

THE SUPPORT NETWORK

Suite 301 Allarco Building
11456 Jasper Avenue
Edmonton, Alberta T5K 0M1

INFORMATION/REFERRALS: (780) 482-4636
DISTRESS LINE: (780) 482-4357
FAX: (780) 488-1495

- offers free crisis counselling services for individuals and families
- explores alternative resources with clients and provides referrals
- provides leadership training for individuals who wish to facilitate self-help groups dealing with sexual abuse
- offers courses dealing with family violence issues
- offers an Information and Referral Line 8:00 a.m. to 4:00 p.m., Monday through Friday
- offers Distress/Suicide Line 24 hours a day
- offers suicide prevention programs and intervention services
- provides risk assessment and referrals for family violence
- offers free walk-in counselling program

UNIVERSITY OF ALBERTA HOSPITALS

PHONE: (780) 492-8771
FAX: (780) 492-8771

Social Services Department
8440 – 112 Street
Edmonton, Alberta T6G 2B7

- develops protocols for child abuse, child neglect and sexual assault
- provides identification, assessment and intervention in cases of abuse
- provides wife abuse victims with emotional support, medical care and referrals to shelters and counselling agencies

VICTIM'S ASSISTANCE PROGRAM

PHONE: (780) 422-0721
FAX: (780) 427-5641

B2 Law Courts
1A Sir Winston Churchill Square
Edmonton, Alberta T5J 0R2

- providing support and information to victims and witnesses of crime as they go through the court process
- provides emotional support, information, court appearances, referrals, how to access other services

VICTORIAN ORDER OF NURSES

PHONE: (780) 466-0293
FAX: (780) 463-5629

Edmonton Branch
2nd Floor, 4634 – 90A Avenue
Edmonton, Alberta T6B 2P9

- offers child care and nursing services in crisis situations
- provides developmental screening of abused or neglected children
- advocates for clients dealing with legal or financial professionals
- provides referrals

PEOPLE IN CRISIS PROGRAM

- provides nursing services to the residents and staff of seven Edmonton agencies serving victims of family violence
- provides medical, psychological and developmental assessments
- provides referrals and health promotion

VICTORIAN ORDER OF NURSES

PHONE: (780) 426-4985
FAX: (780) 424-3625

c/o P.O. Box 266, Main Post Office
Edmonton, Alberta T5J 2J1

- offers safe accommodation (long-term second stage housing) and independent living to women and their children who leave crisis shelters (residents must pay own expenses and some rent)
- provides support services for mothers and their children including a parenting resource group
- offers a battered women's support group
- offers a children's personal safety group
- provides health care through the Victorian Order of Nurses
- assists families in returning to the community after they leave WINGS
- encourages follow-up activities for the family in community programs
- provides education for professionals, volunteers and the public

WINGS OF PROVIDENCE SOCIETY

PHONE: (780) 426-4985
FAX: (780) 424-3625

C/O P.O. BOX 266, MAIN POST OFFICE
EDMONTON, ALBERTA T5J 2J1

- offers safe accommodation (long-term second stage housing) and independent living to women and their children who leave crisis shelters (residents must pay own expenses and some rent)
- provides support services for mothers and their children, including a parenting resource group
- offers a battered women's support group
- offers a children's personal safety group
- provides health care through the Victorian Order of Nurses
- assists families in returning to the community after they leave WINGS
- encourages follow-up activities for the family in community programs
- provides education for professionals, volunteers and the public

WOMEN'S EMERGENCY ACCOMMODATION CENTRE

PHONE: (780) 423-5302
FAX: (780) 424-9642

9611 – 101A Avenue
Edmonton, Alberta T5H 0C8

- provides emergency housing and food for homeless, transient women
- offers informal counselling on abusive family relationships
- offers a program for street youth needing assistance
- provides referrals to other agencies (women with children referred to WIN House when possible)

WOMEN'S PROGRAM

(780) 492-3093

Faculty of Extension
University of Alberta
4-16 B, University Extension Centre
93 University Campus NW
Edmonton, Alberta T6G 2T4

- offers a workshop on counselling female survivors of sexual violence (including sexual abuse within intimate relationships, child sexual abuse, etc.)
- offers a workshop for professionals on counselling battered women
- maintains a resource centre with a comprehensive collection of books, magazines, articles and information on family violence

YELLOWHEAD YOUTH CENTRE

MAIN PROGRAM: (780) 454-0411
FAMILY SUPPORT PROGRAM: (780) 427-0422

12320 – 124 Street
Edmonton, Alberta T5L 0N4

- provides an intensive residential treatment program for emotionally, behaviourally and psychiatrically disturbed adolescents (encourages family participation)

FAMILY SUPPORT PROGRAM

- operates a community-based program in which child care workers investigate families where children have been identified as being at risk
- provides services and resources which focus on child management, parenting skills and life skills
- offers counselling and advocacy

YOUNG WOMEN'S CHRISTIAN ASSOCIATION (YWCA)

PHONE: (780) 423-9922
FAX: (780) 425-7467

10242 – 105 Street, Box 35
Edmonton, Alberta T5J 3L5

- operates a women's residence for overnight or long-term guests (up to two years)
- provides a drop-in child care program
- provides assessment and individual or group counselling services for abused women
- provides crisis intervention and referrals
- offers support groups for abused women
- offers group leadership training or consultation for professionals and community organizations wishing to provide specialized services to abused women
- provides public education and professional training on wife assault through workshops, forums, media interviews, published articles and agency in-services

YOUTH EMERGENCY SHELTER SOCIETY OF EDMONTON

9310 – 82 Avenue
Edmonton, Alberta T6E 1Z6

PHONE: (780) 468-7070
FAX: (780) 466-1374

- operates programs which assist troubled families and homeless youth (under 18) who often have suffered long-term family dysfunction, neglect, deprivation and abuse (including sexual abuse and incest)
- provides emergency shelter and services, advocacy, mediation and transportation
- offers a residential program which provides comprehensive support, counselling and referrals
- operates a 24 hour telephone crisis line

Enilda

SUCKER CREEK CRISIS CENTRE

Box 231
Enilda, Alberta T0G 0W0

BUSINESS: (780) 523-2929
CRISIS: (780) 523-4357
FAX: (780) 523-4940

- offers safe and secure accommodations for women and children
- provides long term accommodations for women and children in crisis
- offers outreach programs

Fairview

FAIRVIEW AND DISTRICT WOMEN'S CENTRE

BUSINESS AND CRISIS LINE: (780) 835-2120
FAX: (780) 835-2047

Crossroads Shelter
Box 1194
Fairview, Alberta T0H 1L0

- provides emergency accommodation for families in crisis
- provides transportation to a women's shelter
- operates a 24 hour crisis line with crisis counselling
- offers educational materials, information and referral services pertaining to family violence

Fort McMurray

FORT MCMURRAY FAMILY CRISIS SOCIETY SEXUAL ASSAULT CENTRE

BUSINESS LINE: (780) 743-4691
CRISIS LINE: (780) 791-6708

Box 6165
Fort McMurray, Alberta T9H 4W1

- operates a 24 hour crisis line with trained volunteers
- offers sexual assault, incest and child sexual abuse services to victims and their families
- provides crisis intervention, information, assistance and referrals
- offers support groups for victims
- offers support groups for women who are survivors of child sexual abuse
- provides public and professional education programs
- maintains a resource library with materials for children, teens and adults

FORT MCMURRAY WOMEN'S CRISIS CENTRE SOCIETY – UNITY HOUSE

BUSINESS LINE: (780) 743-4691
CRISIS LINE: (780) 743-1190

Box 6165
Fort McMurray, Alberta T9H 4W1

- provides short-term emergency accommodation for women with children (maximum stay 21 days)
- offers crisis counselling and support groups
- operates a 24 hour crisis line
- offers follow-up programs
- provides child care
- provides court advocacy
- accommodates disabled persons
- maintains a resource centre with information on family violence, child abuse, sexual abuse, incest and the cycle of violence
- sponsors guest speakers and workshops

SOME OTHER SOLUTIONS – SOCIETY FOR CRISIS PREVENTION

OFFICE: (780) 743-8605
HELP TEEN LINE: (780) 743-4357

#9912 Manning Avenue
Fort McMurray, Alberta T9H 2B9

- offers a 24 hour crisis Teen Line and Help Line
- offers volunteer in-service for people experiencing family violence problems
- provides emotional support and referrals

Fort Saskatchewan

ROYAL CANADIAN MOUNTED POLICE (R.C.M.P.) FORT SASKATCHEWAN DETACHMENT

BUSINESS: (780) 992-6104
EMERGENCY: (780) 992-6100

9901 – 90 Street
Fort Saskatchewan, Alberta T8L 3T1

VICTIM SERVICES UNIT

- responds to victims of violence 24 hours a day
- offers support, immediate, short-term counselling and referrals
- provides assistance to victims involved in court proceedings

Fort Vermilion

CREATIVE LIVING AND CAREER SUPPORT

Box 899
Fort Vermilion, Alberta T0H 1N0

PHONE: (780) 927-3799
FAX: (780) 927-3799

- offers individual and family counselling
- self help
- long term and legal consultation
- provides advocacy on social and client issues

Goodfish Lake

GOODFISH LAKE COUNSELLING SERVICES

(780) 636-3450

Box 131
Goodfish Lake, Alberta T0A 1R0

- provides information, counselling, referrals and follow-up services
- offers a compulsory evening program for abusers
- assists children in building self-esteem and confidence
- offers support groups

Grande Cache

GRANDE CACHE TRANSITION HOUSE SOCIETY

BUSINESS LINE: (780) 827-3776
CRISIS LINE: (780) 827-5055

Box 1242
Grande Cache, Alberta T0E 0Y0

- provides short term (5-7 days) emergency shelter to abused women with or without children
- operates a 24 hour crisis line
- offers referrals
- provides crisis counselling and support groups
- maintains a resource centre
- provides in-house child care services
- conducts public awareness and information programs on family violence
- offers community outreach programs including displays and school presentations

Grand Centre

DR. MARGARET SAVAGE CRISIS CENTRE

PHONE: (780) 594-5095
HELP LINE: (780) 594-3353

Box 419
Grand Centre, Alberta T0A 1T0

- operates a 24 hour Help Line which provides information and referrals
- provides short-term emergency accommodation for women with children (maximum stay 21 days)
- provides food, shelter, clothing and essential transportation
- provides child care
- offers crisis counselling, and support groups in life skills and assertiveness training
- offers follow-up programs
- educates community agencies and the general public regarding the problem of family violence

Grande Prairie

BEHAVIOUR OUTREACH SERVICE

PHONE: (780) 532-5246
FAX: (780) 532-5361

#408, 9728 Montrose Avenue
Grande Prairie, Alberta T8V 5B6

- provides support to families who have children with physical and/or mental handicap, sensory impairment, developmental delay, and who exhibit problematic behaviours by counselling, consultation, and community education

COOL AID SOCIETY OF GRANDE PRAIRIE

CRISIS LINE: (780) 532-9004

9667 Hillcrest Drive
Grande Prairie, Alberta T8V 1A9

- operates a youth development drop-in centre for adolescents
- operates a 24 hour crisis line
- provides referrals for youths in trouble
- provides public education on family violence

GRANDE PRAIRIE WOMEN'S RESIDENCE ASSOCIATION: ODYSSEY HOUSE

BUSINESS AND CRISIS LINE: (780) 532-2672

10123 – 107 Avenue
Grande Prairie, Alberta T8V 1M1

- operates a 24 hour crisis line
- provides short-term emergency accommodation for women with children (maximum stay 21 days)
- offers crisis counselling and support groups
- offers information and referral services
- provides child care
- provides support and accompaniment through the legal process
- offers a volunteer follow-up program
- maintains a resource centre
- offers presentations, displays and forums
- provides public education and community awareness programs in conjunction with local Family and Community Support Services

JOHN HOWARD SOCIETY OF GRANDE PRAIRIE

PHONE: (780) 532-0373
FAX: (780) 538-4931

9909 – 112 Avenue
Grande Prairie, Alberta T8V 1V5

MEN'S TREATMENT PROGRAM

- operates an open-ended 16-week program offering group therapy for abusive men (when funding is available)
- offers support and reinforces appropriate behaviour
- offers a follow-up support group to men who have completed the 16 week treatment program

PACE: PROVIDING ASSISTANCE, COUNSELLING AND EDUCATION FOR PEOPLE IN DISTRESS

BUSINESS: (780) 539-6692
CRISIS LINE: (780) 539-6666

#201, 10118 – 101 Avenue
Grande Prairie, Alberta T8V 0Y2

- operates a 24 hour crisis line
- provides information and referrals
- offers support and accompaniment to victims facing police, medical and legal procedures
- operates a **Family Sexual Abuse Treatment Program** which provides group and individual treatment programs for sexual abuse victims, families and offenders
- maintains a resource centre which provides information on various kinds of violence and abuse offers public presentations on family violence

High Level

HIGH LEVEL SAFE HOME NETWORK SOCIETY

Box 396
High Level, Alberta T0H 1Z0

BUSINESS CRISIS LINE: (780) 926-3899
FAX: (780) 926-3874

- operates a 24 hour crisis line
- operates a shelter which provides short-term, crisis accommodation (3-7 days) for women with or without their children
- offers lay-counselling and referral services
- promotes public awareness of family violence
- offers workshops and presentations on services available to victims of family violence

High Prairie

BIG LAKES FAMILY AND COMMUNITY SUPPORT SERVICES

Box 239
High Prairie, Alberta T0G 1E0

PHONE: (780) 523-4441
FAX: (780) 523-4227

CHILD ABUSE PREVENTION PROGRAM

- provides child abuse information to children and parents through seminars to playschools and the public
- provides in-service training for teaching staff on use of the C.A.R.E. KIT (a personal safety program)

WOMEN IN CRISIS PROGRAM

- offers information and referrals regarding existing programs and facilities for victims and perpetrators of family violence
- sponsors public seminars and workshops

SOUTH PEACE NEETSAN SOCIETY

Box 1948
High Prairie, Alberta T0G 1E0

BUSINESS: (780) 523-4880
CRISIS LINE: 1-800-232-7288
YOUTH DISTRESS: (780) 523-2717
OR 1-888-810-2717

- operates a crisis line Friday and Saturdays, 8 p.m. to 1 a.m. (any other time call 624-2244 in an emergency)
- provides referrals in crisis situations involving family violence

WHOLE LIFE COUNSELLING LTD.

Box 725
High Prairie, Alberta T0G 1E0

PHONE: (780) 523-3592
FAX: (780) 523-5255

- operates a community-based outpatient program providing both assessment and treatment for adult and adolescent child sexual offenders
- offers individual, group and family counselling using psychodynamic, cognitive and behavioural therapies

Hinton

ROYAL CANADIAN MOUNTED POLICE (R.C.M.P.)

NCO in Charge
821 Switzer Drive
Hinton, Alberta T7V 1T8

PHONE: (780) 865-2455
AFTER HOURS: (780) 865-5544

- investigates suspected cases of family abuse
- offers presentations on family violence and child abuse to teachers and community groups

YELLOWHEAD EMERGENCY SHELTER FOR WOMEN

BUSINESS LINE: (780) 865-4359
CRISIS LINE: 1-800-6610-YES

Box 6401
Hinton, Alberta T7V 1X7

- operates a 24 hour crisis line
- provides short-term emergency accommodation for women with children (maximum stay 7 days)
- offers crisis counselling and support groups
- provides information and referral services
- provides essential transportation
- provides public education services
- maintains a resource library containing books and videos

Hobbema

HOBBEMA INDIAN HEALTH SERVICES

PHONE: (780) 585-3830
FAX: (780) 585-2203

Box 100
Hobbema, Alberta T0C 1N0

- offers information and referrals for victims of family violence in the Samson, Ermineskin, Louis-Bull and Montana Bands (and Native people in Ma-Me-O Beach)
- provides crisis intervention and emergency transportation to the women's shelter in Camrose
- provides follow-up services for victims after they leave the shelter
- offers intervention, assessment and protocol services for neglected and abused children

Killam

FLAGSTAFF FAMILY AND COMMUNITY SUPPORT SERVICES

Box 450
Killam, Alberta T0B 2L0

PHONE: (780) 385-3976
FAX: (780) 385-3667

- offers referrals and some counselling for abused women and children and their families
- offers counselling for abusers
- provides group therapy for adolescent victims of sexual abuse
- offers individual treatment for rape victims and adults molested as children

Lac La Biche

HOPE HAVEN CRISIS CENTRE

Box 2168
Lac La Biche, Alberta T0A 2C0

BUSINESS: (780) 623-3104
CRISIS: (780) 623-3100

- offers emergency accommodations for women and children up to 7 days
- provides an out reach program for women in abusive relationships with follow-up and support care

Lacombe

LACOMBE VICTIM'S SERVICES
LACOMBE POLICE SERVICE

5211 – 50 Avenue
Lacombe, Alberta T0C 1S0

PHONE: (403) 782-3279
FAX: (403) 782-7377
EMERGENCY: 911

- provides 24 hour emergency services to victims of crime and misfortune
- provides support, information, and referrals

Leduc

CITY OF LEDUC
FAMILY AND COMMUNITY SUPPORT SERVICES

PHONE: (780) 980-7155
FAX: (780) 7127

c/o Family Violence Prevention
Leduc Civic Centre
#1 Alexandra Park
Leduc, Alberta T9E 4C4

- offers individual support to women, children and men
- provides public education, information, referral services
- offers education, support groups for women, men and children to help understand the cycle of violence, improve self esteem develop skills to live a life free from violence
- work along with community-based society to Help End Abuse in Leduc (H.E.A.L.) concerned with family violence issues

ROYAL CANADIAN MOUNTED POLICE (R.C.M.P.)
LEDUC DETACHMENT

BUSINESS: (780) 980-7200
EMERGENCY/COMPLAINT LINE: (780) 980-7267

#1, 4119 – 50 Street
Leduc, Alberta T9E 7L9

VICTIM SERVICES UNIT

- responds to victims of violence 24 hours a day
- offers support, immediate short-term counselling and referrals
- provides assistance to victims involved in court proceedings

Leduc County

COUNTY OF LEDUC NO. 25
FAMILY AND COMMUNITY SUPPORT SERVICES

PHONE: (780) 955-3555
FAX: (780) 955-3444

Suite 101, 1101 – 5 Street
Nisku, Alberta T9E 2X3

- provides support, information and referral to family members
- offers support groups for abused women, anger management groups for men, and support groups for children who witness family violence
- offers a variety of public education and information services

Lethbridge

CROSSROADS COUNSELLING CENTRE

Suite 202, 542 – 7th Street South
Lethbridge, Alberta T1J 2H1

PHONE: (403) 327-7080
FAX: (403) 327-7282

- provides individual and family therapy for child and wife abuse, and to adults who have been sexually assaulted
- offers groups for adult survivors and youth and adult offenders and individual treatment for adult and youth offenders
- provides educational workshops

FAMILY CENTRE

1010 – 4th Avenue South
Lethbridge, Alberta T1J 0P5

PHONE: (403) 320-4232
FAX: (403) 329-7321

- offers parent education courses and workshops
- publishes a Directory listing services available to parents and professionals in Southern Alberta
- offers support groups and individual support services
- provides referrals to other agencies and professionals

HARBOUR HOUSE

Women's Crisis Centre
c/o Y.W.C.A.
#604 – 8th Street South
Lethbridge, Alberta T1J 2K1

BUSINESS LINE: (403) 329-0088
CRISIS LINE: (403) 320-1881
FAX: (403) 327-9112

- provides short-term emergency accommodation for women with children (maximum stay 21 days)
- provides crisis counselling and support groups
- operates a 24 hour crisis line
- provides child care and education
- provides information and referral services
- offers programs to educate the public about family violence
- offers resource materials on family violence

LETHBRIDGE FAMILY SERVICES/SOUTHERN ALBERTA SEXUAL ASSAULT CENTRE

PHONE: (403) 327-5724
FAX: (403) 329-4924
CRISIS LINE: (403) 320-1212
TOLL FREE CRISIS LINE: 1-800-667-8089

1107 – 2nd A Avenue North
Lethbridge, Alberta T1H 0E6

- provides individual, family and group counselling for child abuse, wife abuse and adult sexual assault
- offers a child sexual abuse treatment program
- provides groups for adult survivors and youth offenders
- offers groups for children, teens and mothers
- offers a wife abuse treatment program for victims and offenders on an individual basis
- offers information, education, materials, workshops and staff development on all types of family violence, including elder abuse

SOUTHERN ALBERTA SEXUAL ASSAULT CRISIS PROGRAM

- provides a 24 hour crisis line
- offers crisis support and accompaniment to police, hospital or court
- provides prevention information and referral services
- offers support groups

MULTICULTURAL WOMEN'S ASSOCIATION

PHONE: (403) 320-6834
FAX: (403) 327-2917

#2, 740 – 4 Avenue South
Lethbridge, Alberta T1J 0N9

- provides interpreters for women seeking information and services related to family violence
- offers discussions on family violence
- offers referrals to community services

Lloydminster

CATHOLIC SOCIAL SERVICES

Premura Counselling
501D, 5014 – 48 Street
Lloydminster, Alberta T9V 0Y8

PHONE: (780) 875-9084
FAX: (780) 875-5007

- offers individual, couple and family counselling
- provides follow-up services for individuals experiencing some type of family violence
- provides short term and long term consultation
- networks with inter-agency and resource development organizations
- offers EARS program, an elderly adult resource

LLOYDMINSTER INTERVAL HOME SOCIETY

Box 1523
Lloydminster, Saskatchewan S9V 1K5

BUSINESS AND CRISIS LINE: (780) 875-0966

- operates a 24 hour crisis line
- provides short-term emergency accommodation for women with children (maximum stay 21 days)
- provides food and clothing
- provides crisis counselling and support groups
- offers a parenting group and women's self-esteem group
- offers legal support
- provides information and referral services
- offers a child care program, children's play program and children's support group
- offers tapes and literature on wife abuse and family violence for residents
- provides public education

LLOYDMINSTER SEXUAL ASSAULT AND INFORMATION CENTRE

BUSINESS/CRISIS: (306) 825-TALK
FAX: (306) 825-9557

5311 – 50 Avenue
Lloydminster, Saskatchewan S9V 1R2

- provides support to victims of sexual assault and their families
- co-leads an adult incest survivors group
- provides a 24 hour crisis line
- develops and implements preventative, educational programs for schools
- educates various social agencies to the trauma of sexual assault and child sexual abuse
- promotes public awareness and involvement

Medicine Hat

CANADIAN MENTAL HEALTH ASSOCIATION, SOUTHEAST REGION

PHONE: (403) 529-8944
FAX: (403) 529-8945

631 Prospect Drive S.W.
Medicine Hat, Alberta T1A 4C2

- offers public education programs on family violence
- offers a suicide prevention program
- offers a sexual abuse recovery program for victims
- provides family support advocation social and client issues
- inter-agency and resource development networking

MEDICINE HAT COMMUNITY CHRISTIAN COUNSELLING SERVICES SOCIETY

PHONE: (403) 526-7800
FAX: (403) 526-7823

426 – 4th Street S.E.
Medicine Hat, Alberta T1A 0K6

- offers a ten-week anger control workshop
- offers two levels of group therapy for women survivors of sexual abuse

MEDICINE HAT FAMILY SERVICE

PHONE: (403) 529-8020
FAX: (403) 528-5647

Room 209, 631 Prospect Drive S.W.
Medicine Hat, Alberta T1A 4C2

- provides individual, marital and family therapy
- provides support for victims of violence
- offers anger control counselling for perpetrators of family violence
- offers counselling on confronting abuse and beliefs

MEDICINE HAT POLICE DEPARTMENT

PHONE: (403) 529-8400
EMERGENCY: 911

884 – 2nd Street S.E.
Medicine Hat, Alberta T1A 7E9

- offers lectures on child abuse and family violence
- offers a lending service of department films

VICTIM ASSISTANCE UNIT

- offers 24 hour crisis intervention, support, information and referral services
- provides follow-up services

MEDICINE HAT WOMEN'S SHELTER SOCIETY

BUSINESS: (403) 527-8223
CRISIS LINE: (403) 529-1091

631 Prospect Drive S.W.
Medicine Hat, Alberta T1A 4C2

- provides short-term emergency accommodation for women with children (maximum stay 21 days)
- operates a 24 hour crisis line
- offers crisis counselling
- offers a support group for sexual abuse victims
- offers therapeutic groups for children
- offers home visits for former clients
- sponsors public awareness programs

REGIONAL ASSOCIATION FOR THE MENTALLY HANDICAPPED

PHONE: (403) 527-3302
FAX: (403) 529-9022

142 – 3rd Street S.E.
Medicine Hat, Alberta T1A 0H1

PROFESSIONAL ASSAULT RESPONSE TRAINING (P.A.R.T.) PROGRAM

- teaches sanctioned, gentle methods of defense and restraint against violence (including verbal talk-down and cover-up techniques)
- offers 2-day workshops on crisis intervention to service providers

Medley

MEDLEY FAMILY AND COMMUNITY SERVICE

PHONE: (780) 594-6006
FAX: (780) 594-5776

Box 5260, Station Forces
Cold Lake, Alberta T9M 2C3

- provides training to professionals and self help
- offers long term and short term consultation and counselling to individuals
- advocates on social and client issues
- provides legal information
- offers child care services

Morinville

ROYAL CANADIAN MOUNTED POLICE (R.C.M.P.)

ADMINISTRATION: (780) 939-4550
EMERGENCY: (780) 939-4520

10512 – 101 Avenue
Morinville, Alberta T8R 1K9

CRIME PREVENTION – COMMUNITY RELATIONS UNIT

- offers presentations on family violence prevention upon request
- distributes information
- offers films and videos on family violence
- promotes the establishment of an interdisciplinary committee on family violence prevention in the community

Morley

EAGLES NEST STONY FAMILY SHELTER

BUSINESS/CRISIS LINE: (403) 881-2000

Box 250
Morley, Alberta T0L 1N0

- provides short-term emergency accommodation for women and their children (maximum stay 15 days)
- offers counselling services for women
- has staffed an outreach worker and a child care worker from the reserve

Peace River

PEACE RIVER REGIONAL WOMEN'S SHELTER

7716 – 99 Street
Peace River, Alberta T8S 1C9

BUSINESS/CRISIS LINE: (780) 624-3466
GRANDE PRAIRIE CRISIS LINE: (780) 624-2244

- operates a crisis line (8:00 p.m. to 2:00 a.m., 7 days a week)
- operates a 24 hour emergency shelter which provides temporary shelter for women and children in abusive situations
- provides transportation services
- provides individual and group support for battered women

PEACE RIVER MENTAL HEALTH SERVICES

9715 – 100 Street
Mail Bag 900-8
Peace River, Alberta T8S 1T4

PHONE: (780) 624-6151
FAX: (780) 624-6565

- provides counselling for adolescents from violent families
- provides follow-up services for victims of sexual abuse and wife abuse

Pincher Creek

PINCHER CREEK WOMEN'S EMERGENCY SHELTER ASSOCIATION

Box 2042
Pincher Creek, Alberta T0K 1W0

PHONE: (403) 627-2114
FAX: (403) 627-4808

- operates a 24 hour emergency shelter
- provides temporary shelter for women and children in abusive situations
- provides individual and group support for abused women
- a multigenerational healing circle provided

Provost

COUNSELLING AND SERVICES FOR YOUTH

PHONE: (780) 753-2542
FAX: (780) 753-2788

Provincial Building
5419 – 44 Street
Box 689
Provost, Alberta T0B 3S0

- offers individual counselling for young people (ages 7-21)
- provides information and presentations on sexual abuse and family violence
- trains teachers to implement the C.A.R.E. KIT which is a child sexual abuse prevention program for children aged 5-12 years
- provides appropriate referrals

Red Deer

CARE LINE

R.R. #4, Site 4
Box 50
Red Deer, Alberta T4N 5E4

PHONE: (403) 343-6570
FAX: (403) 343-8480
DISTRESS LINE: (403) 343-3888

- operates a 24 hour distress line
- provides telephone counselling and follow-up based on Christian principles
- consults the Better Way Manual which contains sections on family violence and applicable scriptures

CENTRAL ALBERTA GROUP PSYCHOTHERAPY CENTRE

#204, 4807 – 50 Avenue
Red Deer, Alberta T4N 4A5

PHONE: (403) 343-0337
FAX: (403) 343-0036

TREATMENT GROUP FOR MEN WHO BATTER THEIR WIVES

- provides treatment for abusers
- offers referrals to victims

CENTRAL ALBERTA SEXUAL ASSAULT CENTRE

105, 4818 Gaetz Avenue
Red Deer, Alberta T4N 4A3

CRISIS LINE: (403) 340-1120
BUSINESS OFFICE: (403) 340-1124
FAX: (403) 340-1163

- provides resources and referrals for sexual assault survivors and their families
- offers a 24 hour crisis support line
- provides support and education services

CENTRAL ALBERTA WOMEN'S EMERGENCY SHELTER SOCIETY

BUSINESS AND CRISIS LINE: (403) 346-5643
TOLL FREE CRISIS LINE: 1-888-346-5643

Box 561
Red Deer, Alberta T4N 5G1

- provides short-term emergency accommodation for women with children (maximum stay 21 days)
- offers a 24 hour crisis line
- offers crisis counselling and support groups
- operates an in-house children's support group which deals with anger, feelings of displacement and self-awareness
- provides follow-up services
- participates in professional workshops on family violence and wife abuse
- provides public education including presentations, films, information booths and distribution of printed materials

CRAWFORD COUNSELLING SERVICES INC.

PHONE: (403) 346-7610
FAX: (403) 340-3788

#102, 4802 – 51 Avenue
Red Deer, Alberta T4N 4H3

- offers assessment and individual and group treatment for sexual abuse offenders and victims
- provides counselling for family members (re-uniting the family if possible or desirable)
- offers parent/child conflict, marriage and family therapy
- aids in client advocacy, and legal information

GOLDEN CIRCLE SENIOR CITIZENS CENTRE

PHONE: (403) 343-6074
FAX: (403) 343-7977

4620 – 47th Avenue
Red Deer, Alberta T4N 3P5

- identifies elder abuse through outreach programs
- develops a protocol for elder abuse cases

KARPA AND FREEMAN PSYCHOTHERAPIST LTD.

PHONE: (403) 343-9200
FAX: (403) 343-0036

#204, 4870 – 50 Avenue
Red Deer, Alberta T4N 4A5

TREATMENT GROUP FOR MEN WHO BATTER THEIR WIVES

- provides treatment for abusers
- offers referrals to victims

RED DEER CITY R.C.M.P.

4811 – 49th Street
Bag 5033
Red Deer, Alberta T4N 6A1

PHONE: (403) 341-2000
FAX: (403) 346-1365
COMPLAINTS: (403) 343-5575

- offers a 24 hour support to victims of spousal assault and follow-up services including referrals and information
- provides court accompaniment for victim witnesses
- provides professional and public education presentations on family violence

RED DEER REGIONAL HOSPITAL

Psychiatric Out-Patient Services
Department of Psychiatry
3942 – 50 Avenue
Red Deer, Alberta T4N 4E7

PHONE: (403) 343-4673
FAX: (403) 309-2862

- provides assessment and therapy for adults who are interested in changing maladaptive behaviours, thoughts and feelings
- provides crisis intervention
- offers individual, group, couple and family therapy for victims or perpetrators of family violence
- offers a psychotherapy group for survivors of rape, incest and child abuse

ADMISSION DISCHARGE DEPARTMENT

- provides intervention and follow-up with **Child Trauma Alert**
- provides intervention as an alternative to hospital admission
- mobilizes existing support services to meet crisis needs

SYSTEMICS BEHAVIOURAL SERVICES LTD.

#508, 4808 Ross Street
Red Deer, Alberta T4N 1X5

PHONE: (403) 347-1500
FAX: (403) 342-1150

- operates a community-based out-patient program providing both assessment and treatment for sexual abusers
- provides family therapy

Rocky Mountain House

MOUNTAIN ROSE WOMEN'S SHELTER ASSOCIATION

Box 325
Rocky Mountain House, Alberta T0M 1T0

OFFICE: (403) 845-5339
CRISIS LINE: (403) 845-4141

- operates a 24 hour crisis line
- provides women and children with transportation to the women's shelter
- promotes public education and community awareness about family violence
- maintains a resource centre with information on family violence

Sherwood Park

ROYAL CANADIAN MOUNTED POLICE (R.C.M.P.) SHERWOOD PARK DETACHMENT

ADMINISTRATION/COMPLAINT: (780) 467-7741
FAX: (780) 449-1265

911 Bison Way
Sherwood Park, Alberta T8H 1S9

VICTIM SERVICES UNIT

- offers 24 hour crisis intervention, support, information and referral services to victims of violence
- offers immediate, short-term counselling
- provides assistance to victims involved in court proceedings

STRATHCONA COUNTY FAMILY AND COMMUNITY SERVICES

PHONE: (780) 464-4044
FAX: (780) 449-1220

21 Festival Way
Sherwood Park, Alberta T8A 5T8

- offers individual counselling for women and children from violent homes
- provides on-going group therapy for abused women
- offers a therapy group for abusive men
- undertakes crisis intervention in conjunction with the R.C.M.P.

STRATHCONA SHELTER SOCIETY: A SAFE PLACE

CRISIS LINE: (780) 464-7233
BUSINESS: (780) 464-7232

Box 3282
Sherwood Park, Alberta T8A 2A6

- provides short-term emergency accommodation for women with children (maximum stay 21 days)
- operates a 24 hour crisis line
- provides counselling and support groups
- offers child care and education
- provides information and referral services
- advocates with legal, governmental and other service providers on behalf of abused women

Slave Lake

LESSER SLAVE LAKE DISTRESS SOCIETY

DISTRESS LINE: 1-800-232-7288

- operates a distress line in conjunction with Edmonton's Support Network
- offers immediate telephone transfers to local hospital, police or mental health services
- provides information and referrals for victims of family violence

NATIVE COUNSELLING SERVICES OF ALBERTA

Box 1037
Slave Lake, Alberta T0G 2A0

PHONE: (780) 849-4914
FAX: (780) 849-2475

- conducts family violence workshops

RECOVERY AFTER ABUSE SOCIETY (RAA)

Box 978
Slave Lake, Alberta T0G 2A0

PHONE: (780) 849-6242
FAX: (780) 849-2446

- women, men and parents survivors of abuse support groups available
- directory of services for the community and surrounding area available
- talk in school on various topics including bullying, healthy relationships, family violence

Smoky Lake

SMOKY LAKE DISTRESS LINE

DISTRESS LINE: 1-800-232-7288

- operates a toll-free distress line in conjunction with Edmonton's Community Connections (services Vilna, Bellis, Smoky Lake, Warspite and Waskatenau)
- offers local telephone connections with police, hospitals, mental health services or social services

St. Albert

PARENT'S PLACE SOCIETY FOR EDUCATION AND SUPPORT OF PARENTS

PHONE: (780) 459-7377
FAX: (780) 460-1365

50 Sir Winston Churchill Avenue
St. Albert, Alberta T8N 0G4

- offers drop-in counselling services dealing with issues such as anger control, handling strong-willed children and family violence
- provides a resource library, volunteer support and referrals to other agencies
- offers preventative family life education courses
- provides courses, workshops and speakers on parenting issues and dealing with stress

ST. ALBERT S.A.I.F. (STOP ABUSE IN FAMILIES) SOCIETY

PHONE: (780) 460-2195
FAX: (780) 460-2190

Suite 324, Professional Building
7 St. Anne Street
St. Albert, Alberta T8N 2X4

- provides assistance, referrals and follow-up in crisis situations
- offers support groups for abused women
- maintains a resource centre with information on family violence
- educates and informs community groups and other agencies on family violence issues through presentations

St. Paul

ST. PAUL AND DISTRICT CRISIS ASSOCIATION

CRISIS LINE: (780) 645-5195
BUSINESS: (780) 645-5132
FAX: (780) 645-1966

P.O. Box 1237
St. Paul, Alberta T0A 3A0

- provides a 24 hour crisis line which accepts collect calls

COLUMBUS HOUSE OF HOPE

- provides safe, short-term accommodation (5-7 days) for women (with or without their children) in abusive relationships
- offers support, information, referrals and counselling
- provides individual counselling for adult survivors of child sexual abuse
- offers support groups for abused women
- provides public education through presentations to schools, agencies and communities

Stettler

ASSOCIATION OF COMMUNITIES AGAINST ABUSE

PHONE: (403) 742-3558
FAX: (403) 742-3267

Box 2132
5911 – 50th Avenue
Stettler, Alberta T0C 2L0

- provides individual and family counselling and therapy for offenders and victims of abuse and violence in communities in East Central Alberta
- delivers Yellow Brick Road, a preventive education program on understanding feelings, improving relationship skills and resolving conflict for children 3-6 years, in preschool and elementary school
- delivers "Raising Healthy Children", a parenting education program working with parents and children up to age 7 – over 8 sessions together and in separate groups – healthy parent/child relationships are encouraged by empowering skills and promoting positive discipline
- offers public education on abuse and violence through presentations and promotional events along with Local Action Committees of Communities Against Abuse in local communities

FAMILY COMMUNITY SUPPORT SERVICES SOCIETY FOR THE PREVENTION OF FAMILY VIOLENCE

(403) 742-2337
FAX: (403) 742-1391

Box 2097
Stettler, Alberta T0C 2L0

- provides information and referrals for victims of family violence and their families
- offers a women's support group called **Women Helping Women**
- provides emergency transportation to women's shelters
- promotes greater community awareness and public education about family violence
- identifies and develops community resources to address family violence

Stony Plain

ROYAL CANADIAN MOUNTED POLICE (R.C.M.P.)
STONY PLAIN DETACHMENT

4601 – 44 Avenue
Stony Plain, Alberta T7Z 1W9

ADMINISTRATION: (780) 963-7112
EMERGENCY: (780) 963-2217
FAX: (780) 963-0917

VICTIM SERVICES UNIT

- offers 24 hour crisis intervention, support and referral services to victims of violence
- offers immediate, short-term counselling
- provides assistance to victims involved in court proceedings

TURNING POINTS

c/o Stony Plain RCMP
Victim Services Society
Box 1230
4601 – 44 Avenue
Stony Plain, Alberta T0E 2G0

PHONE: (780) 963-7112
FAX: (403) 963-0917

- 12 week program with follow up support group meetings
- program design to help eliminate abuse and violence in relationship

Taber

CHINOOK HEALTH REGION AND FAMILY AND COMMUNITY SUPPORT SERVICES

PHONE: (403) 223-4403
FAX: (403) 233-8733

5009 – 56th Street
Taber, Alberta T1G 1M8

- provides individual, family and group counselling to victims and families experiencing violence
- identifies abuse through primary, secondary and tertiary preventative interventions
- provides an education program on child abuse and family violence
- provides referral services

TABER FAMILY OUTREACH PROGRAM

PHONE: (403) 223-7921
FAX: (403) 223-7980

5011 – 49 Avenue
Taber, Alberta T1G 1V9

- provides programs in anger management and parenting
- offers workshops for the area of Taber on family violence prevention

TABER POLICE DEPARTMENT

ADMINISTRATION/EMERGENCY: (403) 223-8991
FAX: (403) 223-5540

5220 – 50 Avenue
Taber, Alberta T1G 1V5

- provides investigation and referral services to victims of family violence
- consults with Family and Social Services, Mental Health Services and the local Health Unit on family violence problems
- provides referrals to Harbour House women's shelter in Lethbridge

Vegreville

CRISIS ASSOCIATION OF VEGREVILLE

BUSINESS/FAX: (780) 632-2233
HELP LINE: (780) 632-7070

St. Joseph's General Hospital
Box 1022
Vegreville, Alberta T9C 1S1

- provides community education on the prevalence of family violence and availability of services
- organizes and sponsors workshops on family violence related topics
- recruits and trains volunteer workers for crisis intervention
- organizes support groups
- raises funds for an emergency shelter
- provides short term emergency shelter

MENTAL HEALTH SERVICES

PHONE: (780) 632-5449
FAX: (780) 632-5496

Husky Plaza Mall
Room 21, 5341 – 50 Avenue
Vegreville, Alberta T9C 1P8

- provides therapy in dealing with family violence issues
- emotional abuse therapy
- child therapy available
- referrals payable to other supporting organizations

Wainwright

WAINWRIGHT FAMILY AND COMMUNITY SUPPORT SERVICES

902 – 5 Avenue
Wainwright, Alberta T9W 1C7

ADMINISTRATION: (780) 842-2555
BATTERED WOMEN'S DISTRESS LINE: (780) 842-4203
FAX: (780) 842-5783

- arranges short-term safe shelter in the community for women with children
- transports women to Interval Home (a longer term shelter for abused women in Lloydminster)
- offers workshops for women from dysfunctional families
- operates a 24 hour distress line
- offers a support group for abused women which stresses the enhancement of self-esteem
- provides referrals and assistance to women in need
- sponsors speakers including R.C.M.P. officers and addiction counsellors

Wetaskiwin

SOCIETY FOR PREVENTION OF FAMILY VIOLENCE FOR WETASKIWIN AND DISTRICT

5304 – 51 Avenue
Wetaskiwin, Alberta T9A 0V6

PHONE: (780) 352-4010
FAX: (780) 352-7257

- offers crisis intervention to women and their families
- provides referrals and transportation to the Camrose Women's Shelter
- offers weekly support and discussion groups for abused women
- offers counselling for women survivors of child abuse
- provides a group for children (ages 6-12 years) who have witnessed or experienced abuse
- offers a group for men who batter
- offers programs for women in assertiveness, anger management and rebuilding after divorce or separation
- maintains a family violence resource centre and promotes public awareness and education

Whitecourt

COMMUNITY SERVICES
NEW START FOR MEN INVOLVED IN FAMILY VIOLENCE

PHONE: (780) 778-6300
FAX: (780) 778-2062

Box 509
Whitecourt, Alberta T7S 1N6

- provides individual counselling for men who batter (sliding fee scale for services)
- offers referral services
- promotes interagency coordination of services

WELLSPRING FAMILY RESOURCE AND CRISIS CENTRE

BUSINESS AND CRISIS LINE: (780) 778-6209
TOLL FREE: 1-800-467-4049

5116 – 51 Avenue
Whitecourt, Alberta T7S 1A1

- provides emergency shelter and transportation to women and their children
- provides counselling and support groups
- operates a 24 hour emergency crisis line
- operates a drop-in centre which provides support and information
- provides referrals to local and provincial agencies
- maintains a resource centre with books, brochures, periodicals and audio/video cassettes
- provides public education on wife abuse, child abuse, elder abuse and dating violence

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Hinton – Yellowhead Emergency Shelter for Women 64
Lethbridge – Harbour House 68
Lethbridge – Lethbridge Family Services/Southern Alberta Sexual Assault Centre 69
Lloydminster – Lloydminster Interval Home Society 70
Medicine Hat – Medicine Hat Women's Shelter Society 73
Peace River – Peace River Regional Women's Shelter 75
Red Deer – Care Line 77
Red Deer – Central Alberta Sexual Assault Centre 77
Red Deer – Central Alberta Women's Emergency Shelter Society 78
Sherwood Park – Strathcona County Family and Community Services 81
Sherwood Park – Strathcona Shelter Society – A Safe Place 81
Slave Lake – Lesser Slave Lake Distress Society 82
Smoky Lake – Smoky Lake Distress Line 82
St. Paul – St. Paul and District Crisis Association 83

Vegreville – Crisis Association of Vegreville 87
Wainwright – Wainwright Family and Community Support Services 88
Whitecourt – Wellspring Family Resource and Crisis Centre 89

B. PUBLIC AND PROFESSIONAL EDUCATION*

Alberta – Alberta Association for Young Children 13
Alberta – Alberta Association of Services for Children and Families 13
Alberta – Alberta Council of Women's Shelters 14
Alberta – Alberta Council on Aging 14
Alberta – Alberta Home and School Councils' Association 15
Alberta – Alberta Women's Institutes Association 15
Alberta – Health Promotion and Programs Branch 16
Alberta – Legal Studies Program 17
Alberta – Native Counselling Services of Alberta 18
Alberta – Office for the Prevention of Family Violence 18
Alberta – Poundmaker Nechi Centre 18
Athabasca – Athabasca Prevention of Family Violence Society 21
Banff – Bow Valley Committee for the Prevention of Family Violence 22
Calgary – Alberta Children's Hospital 24
Calgary – Alberta Psychological Resources 24
Calgary – Balshaw, Sloane, Hashizume Psychological Services 24
Calgary – Calgary Police Service 27
Calgary – Calgary Sexual Assault Centre 27
Calgary – Calgary Women's Emergency Shelter 28
Calgary – Canadian Red Cross Society 28
Calgary – Canadian Society for the Investigation of Child Abuse 29
Calgary – Community Health Resources 30
Calgary – Distress Centre/Drug Centre 31
Calgary – Kerby Centre 32
Calgary – Peter Lougheed Hospital 34
Calgary – Sunrise Residence 34
Calgary – Young Women's Christian Association: Sheriff King Home 37
Camrose – Camrose Police Services 38
Camrose – Camrose Women's Shelter 38
Canmore – Bow Valley Committee for the Prevention of Family Violence 39
Edmonton – Edmonton Committee on Child Abuse and Neglect 43
Edmonton – Edmonton Community Services 44
Edmonton – Edmonton Family Violence Treatment, Education and Research Centre 44

* *Include courses, workshops, media campaigns, research projects and committees.*

Edmonton – Edmonton Police Service 45
Edmonton – Edmonton Women's Shelter – Win House I and II 45
Edmonton – Inter-Agency Committee on Wife Assault Services 47
Edmonton – Royal Canadian Mounted Police 50
Edmonton – Sexual Assault Centre of Edmonton 51
Edmonton – The Canadian Red Cross Society 41
Edmonton – Women's Program 54
Edmonton – Young Women's Christian Association 54
Fort Mcmurray – Fort McMurray Family Crisis Society/Sexual Assault Centre 56
Goodfish Lake – Goodfish Lake Counselling Services 59
Grand Centre – Dr. Margaret Savage Crisis Centre 60
Grande Cache – Grande Cache Transition House Society 59
Grande Prairie – Cool Aid Society of Grande Prairie 60
Grande Prairie – PACE – Providing Assistance, Counselling and Education for People in Distress 61
High Level – High Level Safe Home Network Society 62
High Prairie – Big Lakes Family and Community 62
Hinton – Royal Canadian Mounted Police 63
Hinton – Yellowhead Emergency Shelter for Women 64
Lethbridge – Harbour House 68
Lethbridge – Lethbridge Family Services/Southern Alberta 69
Lloydminster – Lloydminster Interval Home Society 70
Lloydminster – Lloydminster Sexual Assault and Information Centre 71
Medicine Hat – Canadian Mental Health Association, Southeast Region 72
Medicine Hat – Medicine Hat Police Department 72
Medicine Hat – Medicine Hat Women's Shelter Society 73
Medicine Hat – Regional Association for the Mentally Handicapped 73
Morinville – Royal Canadian Mounted Police (R.C.M.P.) 74
Provost – Counselling and Services for Youth 76
Red Deer – Central Alberta Sexual Assault Centre 77
Red Deer – Central Alberta Women's Emergency Shelter Society 78
Slave Lake – Native Counselling Services of Alberta 82
Smoky Lake – Smoky Lake Distress Line 82
St. Albert – St. Albert S.A.I.F. Society 83
Stettler – Family Community Support Services Society for the Prevention of Family Violence 84
Taber – Chinook Health Region and Family 86
Taber – Taber Family Outreach Program 86
Taber – Taber Police Department 86
Vegreville – Mental Health Services 87
Wetaskiwin – Society for Prevention of Family Violence for Wetaskiwin and District 88
Whitecourt – Wellspring Family Resource and Crisis Centre 89

C. RESOURCE/INFORMATION CENTRES

Alberta – Alberta Association of Sexual Assault Centres 13
Alberta – Alberta Home and School Councils' Association 15
Alberta – Family and Community Support Services 16
Alberta – Legal Studies Program 17
Alberta – National Film Board 17
Alberta – Native Counselling Services of Alberta 18
Alberta – Office for the Prevention of Family Violence 18
Calgary – Balshaw, Sloane, Hashizume Psychological Services 24
Calgary – Calgary Family Service Bureau 26
Calgary – Calgary Legal Guidance 26
Calgary – Calgary Sexual Assault Centre 27
Calgary – Community Health Resources 30
Calgary – Kerby Centre 32
Calgary – Men's Transition Centre 32
City of Leduc – Family and Community Support Services 67
Edmonton – Family Violence Prevention Centre 46
Edmonton – Sexual Assault Centre of Edmonton 51
Edmonton – Victim's Assistance Program 52
Edmonton – Women's Program 54
Fairview – Fairview and District Women's Centre 56
Fort Mcmurray – Fort McMurray Family Crisis Society/Sexual Assault Centre 56
Fort McMurray – Fort Mcmurray Women's Crisis Centre Society – Unity House 57
Fort Vermilion – Creative Living and Career Support 58
Goodfish Lake – Goodfish Lake Counselling Services 59
Grande Prairie – Grande Prairie Women's Residence Association – Odyssey House 61
Grande Prairie – PACE – Providing Assistance, Counselling and Education for People in Distress 61
Lacombe – Lacombe Victim's Services 66
Lethbridge – Lethbridge Family Services/Southern Alberta Sexual Assault Centre 69
Lloydminster – Catholic Social Services 70
Medley – Medley Family and Community Service 73
Red Deer – Central Alberta Sexual Assault Centre 77
Sherwood Park – Strathcona County Family and Community Services 81
Smoky Lake – Smoky Lake Distress Line 82
St. Albert – Parent's Place Society for Education and in Support of Parents 83
St. Albert – St. Albert S.A.I.F. Society 83
Taber – Taber Family Outreach Program 86
Wetaskiwin – Society for Prevention of Family Violence for Wetaskiwin and District 88
Whitecourt – Wellspring Family Resource and Crisis Centre 89

II. RESOURCES FOR ABUSED CHILDREN

A. CHILD ABUSE ASSESSMENT SERVICES*

Alberta – Alberta Family and Social Services 14
Alberta – Peter Lougheed Hospital 34
Calgary – Alberta Children's Hospital 24
Calgary – Calgary Police Service 27
Calgary – Community Health Resources 30
Camrose – Camrose Police Services 38
Edmonton – Capital Health Authority 42
Edmonton – Edmonton Police Service 45
Edmonton – Grey Nuns Hospital 47
Edmonton – Mcman Youth Services 48
Edmonton – Northland Family Counselling Group 50
Edmonton – Royal Alexandra Hospital 50
Edmonton – University of Alberta Hospitals 52
Edmonton – Victorian Order of Nurses 52
Edmonton – Yellowhead Youth Centre 54
Hinton – Royal Canadian Mounted Police 63
Hobbema – Hobbema Indian Health Services 64
Red Deer – Red Deer Regional Hospital 79

B. COUNSELLING SERVICES FOR ABUSED CHILDREN†

Alberta – Family and Community Support Services 16
Alberta – Kids Help Phone 17
Calgary – Alberta Children's Hospital 24
Calgary – Alberta Psychological Resources 24
Calgary – Anderson & Mayes Counselling Association Ltd. 24
Calgary – Calgary Sexual Assault Centre 27
Calgary – Cambyr Agencies 28
Calgary – Catholic Family Services 29
Calgary – Coleman and Associates 30
Calgary – Discovery House 31
Calgary – The Children's Village 35
Calgary – Wood's Homes 36
Edmonton – Catholic Social Services 42

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* *Assessment services may also be performed at: Mental Health Offices, Social Service Offices, Local Health Units, RCMP/Police Departments, or Hospitals.*

† *Includes individual, group and family counselling for child victims of sexual or physical abuse.*

Edmonton – Institute of Psychology and Law 47
Edmonton – Mcman Youth Services 48
Edmonton – Sexual Assault Centre of Edmonton 51
Edmonton – Women's Emergency Accommodation Centre 53
Edmonton – Yellowhead Youth Centre 54
Edmonton – Youth Emergency Shelter Society of Edmonton 55
Grande Prairie – Cool Aid Society of Grande Prairie 60
Killam – Flagstaff Family and Community Support Services 65
Lethbridge – Lethbridge Family Services/Southern Alberta Sexual Assault Centre 69
Peace River – Peace River Mental Health Services 75
Provost – Counselling and Services for Youth 76
Red Deer – Crawford Counselling Services Inc. 78
Wetaskiwin – Society for Prevention of Family Violence for Wetaskiwin and District 88

C. PROFESSSIONAL/PUBLIC EDUCATION ON CHILD ABUSE*

Alberta – Alberta Association for Young Children 13
Alberta – Alberta Association of Services for Children and Families 13
Alberta – Alberta Child Abuse Hotline 13
Alberta – Alberta Home and School Councils' Association 15
Alberta – Alberta Women's Institutes Association 15
Alberta – Legal Studies Program 17
Alberta – Poundmaker Nechi Centre 18
Calgary – Calgary Communities Against Sexual Abuse 25
Calgary – Calgary Sexual Assault Centre 27
Calgary – Canadian Society for the Investigation of Child Abuse 29
Calgary – Parent Aide Program of Calgary 33
Canmore – Bow Valley Committee for the Prevention of Family Violence 39
Edmonton – Edmonton Committee on Child Abuse and Neglect 43
Edmonton – Sexual Assault Centre of Edmonton 51
Fort Mcmurray – Fort McMurray Family Crisis Society/Sexual Assault Centre 56
High Prairie – Big Lakes Family and Community 62
Red Deer – Central Alberta Sexual Assault Centre 77
Red Deer – Central Alberta Women's Emergency Shelter Society 78
Taber – Chinook Health Region and Family 86

** Includes agencies which promote public awareness on child abuse, undertake professional education and have crisis lines.*

D. SHELTERS FOR ABUSED CHILDREN*

Calgary – The Children's Village 35
Calgary – Wood's Homes 36
Edmonton – Wings of Providence Society 53
Edmonton – Yellowhead Youth Centre 54

III. RESOURCES FOR THE ABUSED ELDERLY PEOPLE

A. ASSESSMENT/INTERVENTION/TREATMENT SERVICES

Calgary – Bowmont Seniors Assistance Association 25
Calgary – Calgary Native Women's Shelter Society 26
Calgary – Calgary Police Service 27
Calgary – Community Health Resources 30
Calgary – Kerby Centre 32
Edmonton – Capital Health Authority 42
Edmonton – E.A.R.S. – Elderly Adult Resource Services 43
Edmonton – Metis Child and Family Services Society 49
Edmonton – Neichi Training, Resource and Health Promotion Centre 49
Edmonton – Royal Alexandra Hospital 50
Red Deer – Golden Circle Senior Citizens Centre 78

B. PROFESSIONAL/PUBLIC EDUCATION ON ELDER ABUSE

Alberta – Alberta Council on Aging 14
Alberta – Health Promotion and Programs Branch 16
Alberta – Office for the Prevention of Family Violence 18
Calgary – Kerby Centre 32

IV. RESOURCES FOR ABUSED NATIVES, IMMIGRANTS AND VISIBLE MINORITIES

A. COUNSELLING AND INFORMATION SERVICES

Alberta – Legal Aid Society of Alberta 17
Alberta – Native Counselling Services of Alberta 18
Alberta – Poundmaker Nechi Centre 18
Brocket – Indian Affairs, Human Services Development 23
Calgary – Calgary Native Women's Shelter Society 26
Edmonton – Changing Together: A Centre for Immigrant Women 42

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* *Includes accommodation and counselling. Most shelters require referrals from other agencies.*

Edmonton – Mennonite Centre for Newcomers 49
Edmonton – Metis Child and Family Services Society 49
Edmonton – Neichi Training, Resource and Health Promotion Centre 49
Edmonton – Sexual Assault Centre of Edmonton 51
Goodfish Lake – Goodfish Lake Counselling Services 59
Hobbema – Hobbema Indian Health Services 64
Slave Lake – Native Counselling Services of Alberta 82

V. RESOURCES FOR ABUSED WOMEN

A. CRISIS INTERVENTION AND COUNSELLING FOR ABUSED WOMEN

Airdrie – Airdrie Family Services 21
Alberta – Alberta Family and Social Services 14
Alberta – Family and Community Support Services 16
Alberta – Legal Aid Society of Alberta 17
Blairmore – Crowsnest Pass Women's Resource and Crisis Centre 22
Brocket – Indian Affairs, Human Services Development 23
Calgary – Alberta Psychological Resources 24
Calgary – Calgary Counselling Centre 25
Calgary – Calgary Police Service 27
Calgary – Calgary Women's Emergency Shelter 28
Calgary – Discovery House 31
Calgary – Distress Centre/Drug Centre 31
Calgary – Peter Lougheed Hospital 34
Calgary – Sonshine Community Services 34
Calgary – YW Support Centre 37
Camrose – Camrose Women's Shelter 38
Cochrane – Cochrane and Community Crisis Centre 39
Edmonton – Capital Health Authority 42
Edmonton – Catholic Social Services 42
Edmonton – Edmonton Community Services 44
Edmonton – Edmonton Police Service 45
Edmonton – Edmonton Women's Shelter – Win House I and II 45
Edmonton – Family Centre 46
Edmonton – Lousage Institute 48
Edmonton – Lurana Family Centre 48
Edmonton – Mcdougall House Association 48
Edmonton – Mennonite Centre for Newcomers 49
Edmonton – Royal Canadian Mounted Police 50
Edmonton – University of Alberta Hospitals 52
Edmonton – Victorian Order of Nurses 52

Edmonton – Young Women's Christian Association 54
Enilda – Sucker Creek Crisis Centre 55
Fairview – Fairview and District Women's Centre 56
Fort Mcmurray – Fort McMurray Family Crisis Society/Sexual Assault Centre 56
Fort McMurray – Fort Mcmurray Women's Crisis Centre Society – Unity House 57
Fort Saskatchewan – Royal Canadian Mounted Police (R.C.M.P.) Victim Services Unit 57
Grand Centre – Dr. Margaret Savage Crisis Centre 60
Grande Cache – Grande Cache Transition House Society 59
Grande Prairie – Grande Prairie Women's Residence Association – Odyssey House 61
High Level – High Level Safe Home Network Society 62
High Prairie – Big Lakes Family and Community 62
Hinton – Yellowhead Emergency Shelter for Women 64
Hobbema – Hobbema Indian Health Services 64
Killam – Flagstaff Family and Community Support Services 65
Leduc – Royal Canadian Mounted Police (R.C.M.P.) 67
Lethbridge – Harbour House 68
Lethbridge – Lethbridge Family Services/Southern Alberta Sexual Assault Centre 69
Lloydminster – Lloydminster Interval Home Society 70
Medicine Hat – Medicine Hat Police Department 72
Medicine Hat – Medicine Hat Women's Shelter Society 73
Peace River – Peace River Mental Health Services 75
Peace River – Peace River Regional Women's Shelter 75
Pincher Creek – Pincher Creek Women's Emergency Shelter Association 75
Red Deer – Central Alberta Women's Emergency Shelter Society 78
Red Deer – Red Deer Regional Hospital 79
Sherwood Park – Strathcona County Family and Community Services 81
Sherwood Park – Strathcona Shelter Society – A Safe Place 81
Smoky Lake – Smoky Lake Distress Line 82
St. Albert – St. Albert S.A.I.F. Society 83
St. Paul – St. Paul and District Crisis Association 83
Stony Plain – Royal Canadian Mounted Police (R.C.M.P.) 85
Taber – Chinook Health Region and Family 86
Wainwright – Wainwright Family and Community Support Services 88
Wetaskiwin – Society for Prevention of Family Violence for Wetaskiwin and District 88
Whitecourt – Wellspring Family Resource and Crisis Centre 89

B. COUNSELLING/SUPPORT GROUPS FOR VICTIMS OF SEXUAL ABUSE

Athabasca – Athabasca Prevention of Family Violence Society 21
Calgary – Anderson & Mayes Counselling Association Ltd. 24
Calgary – Balshaw, Sloane, Hashizume Psychological Services 24
Calgary – Calgary Sexual Assault Centre 27

Calgary – Sonshine Community Services 34
Calgary – Young Women's Christian Association: Sheriff King Home 37
Edmonton – Cornerstone Counselling Centre 43
Edmonton – Grey Nuns Hospital 47
Edmonton – Institute of Psychology and Law 47
Edmonton – Sexual Assault Centre of Edmonton 51
Fort Mcmurray – Fort McMurray Family Crisis Society/Sexual Assault Centre 56
Grande Prairie – PACE – Providing Assistance, Counselling and Education for People in Distress 61
High Level – High Level Safe Home Network Society 62
Killam – Flagstaff Family and Community Support Services 65
Lethbridge – Lethbridge Family Services/Southern Alberta Sexual Assault Centre 69
Lloydminster – Lloydminster Sexual Assault and Information Centre 71
Medicine Hat – Medicine Hat Community Christian Counselling 72
Medicine Hat – Medicine Hat Women's Shelter Society 73
Red Deer – Central Alberta Group Psychotherapy Centre 77
Red Deer – Red Deer Regional Hospital 79
St. Paul – St. Paul and District Crisis Association 83

C. SHELTERS FOR ABUSED WOMEN*

Calgary – Calgary Women's Emergency Shelter 28
Calgary – Discovery House 31
Calgary – Sonshine Community Services 34
Calgary – The Brenda Stafford Centre 34
Calgary – Young Women's Christian Association: Sheriff King Home 37
Calgary – Youville Women's Residence 37
Camrose – Camrose Women's Shelter 38
Edmonton – Lurana Family Centre 48
Edmonton – Mcdougall House Association 48
Edmonton – Wings of Providence Society 53
Edmonton – Women's Emergency Accommodation Centre 53
Edmonton – Young Women's Christian Association 54
Fort McMurray – Fort Mcmurray Women's Crisis Centre Society – Unity House 57
Grand Centre – Dr. Margaret Savage Crisis Centre 60
Grande Cache – Grande Cache Transition House Society 59
Grande Prairie – Grande Prairie Women's Residence Association – Odyssey House 61
High Level – High Level Safe Home Network Society 62

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* *Includes shelters for abused women, emergency accommodation (not specifically for abused women), short term shelter (3 day accommodation in satellite or safe homes), or second stage/ transition houses.*

Hinton – Yellowhead Emergency Shelter for Women 64
Lethbridge – Harbour House 68
Lloydminster – Lloydminster Interval Home Society 70
Medicine Hat – Medicine Hat Women's Shelter Society 73
Peace River – Peace River Regional Women's Shelter 75
Pincher Creek – Pincher Creek Women's Emergency Shelter Association 75
Red Deer – Central Alberta Women's Emergency Shelter Society 78
Rocky Mountain House – Mountain Rose Women's Shelter Association 80
Sherwood Park – Strathcona Shelter Society – A Safe Place 81
Wainwright – Wainwright Family and Community Support Services 88
Whitecourt – Wellspring Family Resource and Crisis Centre 89

D. SUPPORT GROUPS FOR ABUSED WOMEN*

Athabasca – Athabasca Prevention of Family Violence Society 21
Calgary – Calgary Women's Emergency Shelter 28
Calgary – Discovery House 31
Calgary – Kerby Centre (women Aged 60 Plus) 32
Calgary – Young Women's Christian Association: Sheriff King Home 37
Calgary – YW Support Centre 37
Camrose – Camrose Women's Shelter 38
Edmonton – Catholic Social Services 42
Edmonton – Changing Together: A Centre for Immigrant Women 42
Edmonton – Edmonton Community Services 44
Edmonton – Edmonton Women's Shelter – Win House I and II 45
Edmonton – Young Women's Christian Association 54
Fort Mcmurray – Fort McMurray Family Crisis Society/Sexual Assault Centre 56
Fort McMurray – Fort Mcmurray Women's Crisis Centre Society – Unity House 57
Grand Centre – Dr. Margaret Savage Crisis Centre 60
Grande Prairie – Grande Prairie Women's Residence Association – Odyssey House 61
Grande Prairie – PACE – Providing Assistance, Counselling and Education for People in Distress 61
Hinton – Yellowhead Emergency Shelter for Women 64
Lethbridge – Lethbridge Family Services/Southern Alberta Sexual Assault Centre 69
Lloydminster – Lloydminster Interval Home Society 70
Medicine Hat – Medicine Hat Women's Shelter Society 73
Red Deer – Central Alberta Sexual Assault Centre 77
Sherwood Park – Strathcona Shelter Society – A Safe Place 81

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* *These support groups are open to all women. Most shelters for battered women offer support groups, however, these are usually intended for shelter residents or ex-residents (refer to Shelter for Abused Women).*

St. Albert – St. Albert S.A.I.F. Society 83
Stettler – Family Community Support Services Society for the Prevention of Family Violence 84
Vegreville – Crisis Association of Vegreville 87
Wainwright – Wainwright Family and Community Support Services 88
Wetaskiwin – Society for Prevention of Family Violence for Wetaskiwin and District 88
Whitecourt – Wellspring Family Resource and Crisis Centre 89

VI. RESOURCES FOR ABUSERS

A. COUNSELLING AND TREATMENT PROGRAMS FOR MEN WHO BATTER*

Edmonton – Alberta Hospital Edmonton 41
Edmonton – Cornerstone Counselling Centre 43
Edmonton – Edmonton Family Violence Treatment, Education and Research Centre 44
Edmonton – Edmonton John Howard Society 44
Edmonton – Family Violence Prevention Centre 46
Edmonton – Forensic Assessment and Community Services (FACS) 46
Edmonton – Institute of Psychology and Law 47
Grande Prairie – John Howard Society of Grande Prairie 61
Lethbridge – Lethbridge Family Services/Southern Alberta Sexual Assault Centre 69
Medicine Hat – Medicine Hat Community Christian Counselling 72
Red Deer – Central Alberta Sexual Assault Centre 77
Sherwood Park – Strathcona County Family and Community Services 81
Stony Plain – Turning Points 85
Wetaskiwin – Society for Prevention of Family Violence for Wetaskiwin and District 88
Whitecourt – Community Services – New Start for Men Involved in Family Violence 89

B. COUNSELLING AND TREATMENT PROGRAMS FOR ABUSIVE ADULTS†

Calgary – Anderson & Mayes Counselling Association Ltd. 24
Calgary – Bowmont Seniors Assistance Association 25
Calgary – Calgary Counselling Centre 25
Calgary – Choices – Realistic Alternatives Inc. 29
Calgary – Peter Lougheed Hospital 34
Calgary – Wood's Homes 36

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* *Counselling may be offered to individuals, groups or families and may emphasize anger management or behavioural changes. Treatment Programs are longer term counselling programs designed specifically to end the violence and change beliefs and attitudes.*

† *Includes counselling and treatment programs for abusive or potentially abusive parents, caregivers or youth. Counselling may be provided to individuals, groups, families or offered through a course. It may emphasize anger management, stress management or behavioural changes.*

Edmonton – Alberta Hospital Edmonton 41
Edmonton – Arch Psychological Services 41
Edmonton – Cornerstone Counselling Centre 43
Edmonton – Edmonton John Howard Society 44
Goodfish Lake – Goodfish Lake Counselling Services 59
High Prairie – Whole Life Counselling Ltd. 63
Killam – Flagstaff Family and Community Support Services 65
Red Deer – Crawford Counselling Services Inc. 78
Red Deer – Red Deer Regional Hospital 79
Red Deer – Systemics Behavioural Services Ltd. 79
Stony Plain – Turning Points 85

VII. RESOURCES FOR PARENTS

A. SUPPORT GROUPS

Calgary – Cambyr Agencies 26
Calgary – Closer to Home Family Resource Centre 28
Calgary – Parents Stress Line/Parent Development Centre 31
Calgary – Parent Support Association of Calgary 31
Calgary – The Children's Village 33
Edmonton – Wings of Providence Society 51
Lethbridge – Family Centre 66

B. WORKSHOPS, PARENTING SKILLS, ETC.

Alberta – Alberta Family and Social Services 11
Alberta – Family and Community Support Services 13
Calgary – Catholic Family Services 27
Calgary – Discovery House 29
Calgary – Wood's Homes 34
Edmonton – Family Centre 44
Edmonton – Sexual Assault Centre of Edmonton 49
Edmonton – Yellowhead Youth Centre 52
Grande Prairie – Behaviour Outreach Service 58
Lethbridge – Family Centre 66
St. Albert – Parent's Place Society for Education and Support of Parents 81
Taber – Taber Family Outreach Program 84

SECTION H

OTHER RESOURCES

OTHER RESOURCES

I. Family And Community Support Services 125
II. Provincial Health Board 139
III. Family And Social Services District Offices 143
IV. Health Units 147
V. Miscellaneous Information and Referral Sources in Alberta 149

I. FAMILY AND COMMUNITY SUPPORT SERVICES

CITY OF AIRDRIE
SOCIAL ENHANCEMENT PROGRAM
MAIL BAG #5
AIRDRIE AB T4B 2C9
948-8875
948-6567

VILLAGE OF ALIX
PO BOX 87
ALIX AB T0C 0B0
747-2030
747-3663

VILLAGE OF AMISK
BOX 72
AMISK AB T0B 0B0
856-3980
856-3980

COUNTY OF ATHABASCA NO. 12
4720 48 ST
ATHABASCA AB T9S 1L7
675-2623
675-5933

TOWN OF BANFF
BOX 1260
BANFF AB T0L 0C0
762-1251
762-1264

TOWN OF BARRHEAD
BARRHEAD AND DISTRICT FCSS
SOCIETY
3, 5115 45 ST
BARRHEAD AB T7N 1J2
674-3341
674-4571

TOWN OF BASSANO
BOX 299
BASSANO AB T0J 0B0
641-2274
641-2585

TOWN OF BEAUMONT
5600 49 ST
BEAUMONT AB T4X 1A1
929-8782
929-8729

TOWN OF BEAVERLODGE
BOX 30
BEAVERLODGE AB T0H 0C0
354-2204
354-2207

VILLAGE OF BEISEKER
BOX 349
BEISEKER AB T0M 0G0
947-3774
947-2146

VILLAGE OF BENTLEY
BOX 179
BENTLEY AB T0C 0J0
748-3000
748-3213

VILLAGE OF BERWYN
BOX 250
BERWYN AB T0H 0E0
338-3801
338-2224

M.D. OF BIG LAKES
PO BOX 239
HIGH PRAIRIE AB T0G 1E0
523-4441
523-4902

VILLAGE OF BIG VALLEY
BOX 236
BIG VALLEY AB T0J 0G0
876-2269
876-2223

M.D. OF BIGHORN NO. 8
PO BOX 310
EXSHAW AB T0L 2C0
673-3611
673-3895

TOWN OF BLACK DIAMOND
PO BOX 10
BLACK DIAMOND AB T0L 0H0
933-4348
933-5865

TOWN OF BLACKFALDS
PO BOX 220
BLACKFALDS AB T0M 0J0
885-4677
885-4610

TOWN OF BON ACCORD
BOX 100
BON ACCORD AB T0A 0K0
921-2137
921-3585

M.D. OF BONNYVILLE NO. 87
BAG 1010
BONNYVILLE AB T9N 2J7
826-3171
826-4524

TOWN OF BONNYVILLE
BONNYVILLE & DISTRICT FCSS
BAG 1006
BONNYVILLE AB T9N 2J7
826-2120
826-6488

VILLAGE OF BOTHA
BOX 160
BOTHA AB T0C 0N0
742-5079
742-6586

TOWN OF BOW ISLAND
BOX 327
BOW ISLAND AB T0K 0G0
545-2656
545-6642

M.D. OF BRAZEAU NO. 77
BOX 77
DRAYTON VALLEY AB T7A 1R1
542-7777
542-7770

VILLAGE OF BRETON
BOX 480
BRETON AB T0C 0P0
696-3636
696-3590

TOWN OF BROOKS
BAG 880
BROOKS AB T1R 1B7
362-3333
362-4787

TOWN OF BRUDERHEIM
BOX 280
BRUDERHEIM AB T0B 0S0
796-3731
796-3037

BUFFALO LAKE METIS SETTLEMENT
PO BOX 20
CASLAN AB T0A 0M0
689-2170
689-2024

CITY OF CALGARY
MANAGER OF CSS
COMMUNITY AND SOCIAL
DEVELOPMENT
DEPT. (8116)
PO BOX 2100
POSTAL STN M

COUNTY OF CAMROSE NO. 22
6218 48 AVE
CAMROSE AB T4V 0K6
672-0141
672-2833

TOWN OF CANMORE
1900 8 AVE
CANMORE AB T1W 1Y2
678-5597
678-6661

TOWN OF CARDSTON
BOX 280
CARDSTON AB T0K 0K0
653-3734
653-2499

VILLAGE OF CAROLINE
BOX 148
CAROLINE AB T0M 0M0
722-3781
722-4050

TOWN OF CARSTAIRS
BOX 370
CARSTAIRS AB T0M 0N0
337-3341
337-3343

TOWN OF CASTOR
CASTOR & DISTRICT FCSS
BOX 752
CASTOR AB T0C 0X0
882-2115
882-2114

VILLAGE OF CEREAL
BOX 160
CEREAL AB T0J 0N0
326-3823
326-3823

TOWN OF CHESTERMERE
156 EAST CHESTERMERE DRIVE
CHESTERMERE AB T1X 1C1
272-9744
569-0512

TOWN OF CLARESHOLM
BOX 1297
CLARESHOLM AB T0L 0T0
625-4417
625-4851

M.D. OF CLEARWATER NO. 99
BOX 550
ROCKY MTN. HOUSE AB T0M 1T0
845-4444
845-7330

TOWN OF COALDALE
BARONS-EUREKA-WARNER FCSS
PO BOX 1000
COALDALE AB T1M 1M8
327-6507
345-2043

TOWN OF COCHRANE
PO BOX 10
COCHRANE AB T0L 0W0
932-3400
932-3450

TOWN OF COLD LAKE
5319 48 AVENUE
COLD LAKE AB T9M 1A1
594-4494
594-3480

VILLAGE OF CONSORT
BOX 490
CONSORT AB T0C 1B0
577-3623
577-2024

TOWN OF CORONATION
CORONATION & DISTRICT FCSS
BAG 500
CORONATION AB T0C 1C0
578-2727
578-3020

VILLAGE OF COWLEY
PO BOX 40
COWLEY AB T0K 0P0
628-3808
628-2807

VILLAGE OF CREMONA
PO BOX 10
CREMONA AB T0M 0R0
637-3762
637-2101

TOWN OF CROSSFIELD
BOX 500
CROSSFIELD AB T0M 0S0
946-5565
946-4523

MUNICIPALITY OF CROWSNEST PASS
PO BOX 600
BLAIRMORE AB T0K 0E0
562-8833
563-5474

CYPRESS COUNTY
BOX 108
DUNMORE AB T0J 1A0
526-2888
526-8958

VILLAGE OF DELIA
BOX 206
DELIA AB T0J 0W0
364-3787
364-2089

VILLAGE OF DEWBERRY
BOX 30
DEWBERRY AB T0B 1G0
847-3053
847-3053

TOWN OF DIDSBURY
BOX 790
DIDSBURY AB T0M 0W0
335-3391
335-9794

VILLAGE OF DONALDA
BOX 160
DONALDA AB T0B 1H0
883-2345
883-2022

VILLAGE OF DONNELLY
BOX 200
DONNELLY AB T0H 1G0
925-3835
925-2100

TOWN OF DRAYTON VALLEY
BOX 6837
DRAYTON VALLEY AB T7A 1A1
542-5327
542-5753

TOWN OF DRUMHELLER
703 2 AVE W
DRUMHELLER AB T0J 0Y3
823-1324
823-7739

M.D. OF EAST PEACE NO. 131
FCSS DIRECTOR
BAG 1300
2ND FLOOR, KIT BUSINESS CENTRE
PEACE RIVER AB T8S 1Y9
624-6580

EAST PRAIRIE METIS SETTLEMENT
BOX 1289
HIGH PRAIRIE AB T0G 1E0
523-2594
523-2777

TOWN OF ECKVILLE
BOX 39
ECKVILLE AB T0M 0X0
746-3177
746-2900

CITY OF EDMONTON
GENERAL MANAGER
COMMUNITY AND FAMILY SERVICES
5TH FLOOR,
CENTENNIAL LIBRARY
7 SIR WINSTON CHURCHILL SQ.

TOWN OF EDSON
PO BOX 6300
EDSON AB T7E 1T7
723-4349 EXT.142
723-3508
CULRICH@SAS.AB.CA

ELIZABETH METIS SETTLEMENT
PO BOX 420
COLD LAKE AB T0A 1T0
594-5028
594-5452

TOWN OF ELK POINT
BOX 340
ELK POINT AB T0A 1A0
724-3800
724-4303

TOWN OF FAIRVIEW
BOX 730
FAIRVIEW AB T0H 1L0
835-5471
835-3576

TOWN OF FALHER
PO BOX 420
FALHER AB T0H 1M0
837-2220
837-2647

FISHING LAKE METIS SETTLEMENT
GENERAL DELIVERY
FISHING LAKE AB T0A 3G0
943-2202
943-2575

FLAGSTAFF COUNTY
BOX 450
KILLAM AB T0B 2L0
385-3976
385-3667

M.D. OF FOOTHILLS NO. 31
BOX 5605
HIGH RIVER AB T1V 1M7
652-2341
652-7880

VILLAGE OF FOREMOST
BOX 159
FOREMOST AB T0K 0X0
867-3733
867-2031

TOWN OF FORT MACLEOD
BOX 1420
FORT MACLEOD AB T0L 0Z0
553-4425
553-2426

CITY OF FORT SASKATCHEWAN
10005 102 ST
FORT SASKATCHEWAN AB T8L 2C5
992-6203
992-0192

TOWN OF FOX CREEK
PO BOX 610
FOX CREEK AB T0H 1P0
622-3758
622-3738

TOWN OF GIBBONS
BOX 68
GIBBONS AB T0A 1N0
923-3331
923-3691

GIFT LAKE METIS SETTLEMENT
PO BOX 60
GIFT LAKE AB T0G 1B0
767-3894
767-3888

VILLAGE OF GIROUXVILLE
BOX 276
GIROUXVILLE AB T0H 1S0
323-4270
323-4110

VILLAGE OF GLENDON
BOX 177
GLENDON AB T0A 1P0
635-3807
635-2100

TOWN OF GRANDE CACHE
PO BOX 446
GRANDE CACHE AB T0E 0Y0
827-2296
827-2299

CITY OF GRANDE PRAIRIE
PO BAG 4000
GRANDE PRAIRIE AB T8V 6V3
538-0409
814-7560

COUNTY OF GRANDE PRAIRIE NO. 1
8611 108 ST
GRANDE PRAIRIE AB T8V 4C5
532-9722 (EXT.247)
532-4234

TOWN OF GRANUM
BOX 88
GRANUM AB T0L 1A0
687-3822
687-2285

M.D. OF GREENVIEW NO. 16
BOX 1079
VALLEYVIEW AB T0H 3N0
524-3193
524-4307

TOWN OF GRIMSHAW
PO BOX 377
GRIMSHAW AB T0H 1W0
332-1585
332-1250

VILLAGE OF HALKIRK
BOX 126
HALKIRK AB T0C 1M0
884-2464
884-2113

TOWN OF HANNA
PO BOX 430
HANNA AB T0J 1P0
854-4700
854-2772

TOWN OF HIGH LEVEL
BOX 208
HIGH LEVEL AB T0H 1Z0
926-2267
926-2104

TOWN OF HIGH PRAIRIE
PO BOX 179
HIGH PRAIRIE AB T0G 1E0
523-3388
523-5930

TOWN OF HIGH RIVER
129 3 AVE SW
HIGH RIVER AB T1V 1R9
652-4042
652-2396

TOWN OF HINTON
813 SWITZER DRIVE
HINTON AB T7V 1V1
865-6022
865-6065

VILLAGE OF HYTHE
BOX 219
HYTHE AB T0H 2C0
356-2000
356-2009

TOWN OF INNISFAIL
4943 53 ST
INNISFAIL AB T4G 1A1
227-3376
227-4045

VILLAGE OF IRRICANA
BOX 100
IRRICANA AB T0M 1B0
935-4672
935-4270

JASPER IMPROVEMENT DISTRICT
PO BOX 1090
JASPER AB T0E 1E0
852-2100
852-2147

KIKINO METIS SETTLEMENT
GENERAL DELIVERY
KIKINO AB T0A 2B0
623-7868
623-7080

VILLAGE OF KINUSO
PO BOX 57
KINUSO AB T0G 1K0
775-3570
775-3910

VILLAGE OF KITSCOTY
BOX 128
KITSCOTY AB T0B 2P0
846-2221
846-2221

KNEEHILL COUNTY
BOX 400
THREE HILLS AB T0M 2A0
443-5541
443-5115

TOWN OF LAC LA BICHE
PO BOX 387
LAC LA BICHE AB T0A 2C0
623-4323
623-3510

LAC STE. ANNE COUNTY
LAC STE. ANNE REGIONAL
COMMUNITY SERVICES COUNCIL
BOX 219
SANGUDO AB T0E 2A0
785-3466 / 459-1900 (EDMONTON DIRECT)

LACOMBE COUNTY
5432 56 AVE
LACOMBE AB T4L 1E9
782-6601
782-3820

TOWN OF LACOMBE
LACOMBE & DISTRICT FCSS
5103 49 ST
LACOMBE AB T4L 1J4
782-6637
782-5655

LAKELAND COUNTY
BOX 1679
LAC LA BICHE AB T0A 2C0
623-1747
623-2039

CITY OF LEDUC
1 ALEXANDRA PARK
LEDUC AB T9E 4C4
980-7152
980-7127

LEDUC COUNTY
SUITE 101 1101 5 ST
NISKU AB T9E 2X3
955-6411
955-3444

M.D. OF LESSER SLAVE LAKE RIVER
NO. 124
BOX 722
SLAVE LAKE AB T0G 2A0
849-7130
849-4939

CITY OF LETHBRIDGE
CITY HALL
910 4 AVE S.
LETHBRIDGE AB T1J 0P6
320-3995
380-2512

CITY OF LLOYDMINSTER
5011 49 AVE
LLOYDMINSTER SK S9V 0T8
(306) 825-6184 (EXT. 212)
(306) 825-2467

VILLAGE OF LONGVIEW
BOX 147
LONGVIEW AB T0L 1H0
558-3922
558-3743

S.V. OF MA-ME-O-BEACH
BOX 99
MA-ME-O-BEACH AB T0C 1X0
586-2251
586-3615

M.D. OF MACKENZIE NO. 23
M.D. OF MACKENZIE NO. 23 FCSS
BOX 637
FORT VERMILION AB T0H 1N0
927-4340
927-4625

TOWN OF MAGRATH
PO BOX 520
MAGRATH AB T0K 1J0
758-3212
758-6333

TOWN OF MANNING
BOX 125
MANNING AB T0H 2M0
836-2170
836-3570

VILLAGE OF MANNVILLE
MANNVILLE-MINBURN-INNISFREE
FCSS
BOX 534
MANNVILLE AB T0B 2W0
763-3005
763-6132

VILLAGE OF MARWAYNE
BOX 113
MARWAYNE AB T0B 2X0
847-3962
847-3896

TOWN OF McLENNAN
BOX 356
McLENNAN AB T0H 2L0
324-3065
324-2288

CITY OF MEDICINE HAT
580 1 ST SE
MEDICINE HAT AB T1A 8E6
529-8310
529-5659

TOWN OF MILLET
BOX 270
MILLET AB T0C 1Z0
387-4554
387-4459

COUNTY OF MINBURN NO. 27
BOX 550
VEGREVILLE AB T9C 1R6
632-2082
632-6296

VILLAGE OF MIRROR
BOX 96
MIRROR AB T0B 3C0
747-2416
747-2416

TOWN OF MORINVILLE
10125 100 AVE
MORINVILLE AB T8R 1L6
939-3450
939-5633

VILLAGE OF MORRIN
PO BOX 149
MORRIN AB T0J 2B0
772-3870
772-2123

MOUNTAIN VIEW COUNTY
BAG 100
DIDSBURY AB T0M 0W0
335-3311
335-9207

VILLAGE OF MUNSON
BOX 10
MUNSON AB T0J 2C0
823-6987
823-6987

VILLAGE OF NAMPA
BOX 572
NAMPA AB T0H 2R0
322-3954
322-2100

TOWN OF NANTON
PO BOX 910
NANTON AB T0L 1R0
646-2436
646-2653

VILLAGE OF NOBLEFORD
PO BOX 67
NOBLEFORD AB T0L 1S0
824-3555
824-3555

TOWN OF OKOTOKS
BOX 220
OKOTOKS AB T0L 1T0
938-8935
938-8934

TOWN OF OLDS
4911 51 AVE
OLDS AB T4H 1R5
556-6981
556-6537

M.D. OF OPPORTUNITY NO. 17
M.D. OF OPPORTUNITY FCSS SOCIETY
BOX 118
WABASCA AB T0G 2K0
849-5413
849-5137

TOWN OF OYEN
PO BOX 360
OYEN AB T0J 2J0
664-3511
664-3712

PADDLE PRAIRIE METIS SETTLEMENT
BOX 58
PADDLE PRAIRIE AB T0H 2W0
981-2227
981-3737

COUNTY OF PAINTEARTH NO. 18
BOX 509
CASTOR AB T0C 0X0
882-3211
882-3560

VILLAGE OF PARADISE VALLEY
BOX 24
PARADISE VALLEY AB T0B 3R0
745-2287
745-2287

MD OF PEACE NO. 135
BOX 34
BERWYN AB T0H 0E0
338-3845
338-2222

TOWN OF PEACE RIVER
COMMUNITY SERVICES DEPT.
PO BOX 5162
PEACE RIVER AB T8S 1R8
624-1000
624-4664

PEAVINE METIS SETTLEMENT
PO BOX 238
HIGH PRAIRIE AB T0G 1E0
523-2557
523-5616

M.D. OF PINCHER CREEK NO. 9
BOX 279
PINCHER CREEK AB T0K 1W0
627-3130
627-5070

TOWN OF PINCHER CREEK
BOX 2841
PINCHER CREEK AB T0K 1W0
627-2232
627-3959

VILLAGE OF PLAMONDON
BOX 98
PLAMONDON AB T0A 2T0
798-3883
798-2400

TOWN OF PONOKA
PO BOX 4004
PONOKA AB T4J 1R5
783-4462
783-4483

TOWN OF PROVOST
PROVOST & DISTRICT FCSS
PO BOX 758
PROVOST AB T0B 3S0
753-2288
753-2788

TOWN OF RAINBOW LAKE
BOX 149
RAINBOW LAKE AB T0H 2Y0
956-3778
956-3570

CITY OF RED DEER
RED DEER & DISTRICT FCSS
PO BOX 5008
RED DEER AB T4N 3T4
342-8100
347-4636

TOWN OF REDCLIFF
BOX 40
REDCLIFF AB T0J 2P0
548-7415
548-6623

TOWN OF REDWATER
BOX 397
REDWATER AB T0A 2W0
942-3519
942-4321

TOWN OF RIMBEY
BOX 404
RIMBEY AB T0C 2J0
843-2030
843-3270

TOWN OF ROCKY MOUNTAIN HOUSE
RECREATION, PARKS, AND FCSS
BOX 1509
ROCKY MOUNTAIN HOUSE AB
T0M 1T0
845-3720
845-3230

VILLAGE OF ROSEMARY
BOX 128
ROSEMARY AB T0J 2W0
378-4246
378-3144

CITY OF ST. ALBERT
5 ST. ANNE ST
ST. ALBERT AB T8N 3Z9
459-1505
458-5417

COUNTY OF ST. PAUL NO. 19
5015 49 AVE
ST. PAUL AB T0A 3A4
645-1950
645-3104

TOWN OF ST. PAUL
BOX 1480
ST. PAUL AB T0A 3A0
645-5311
645-5076

TOWN OF SEXSMITH
BOX 420
SEXSMITH AB T0H 3C0
568-4345
568-2200

TOWN OF SLAVE LAKE
FCSS/VOLUNTEER DEVELOPMENT
CENTER
PO BOX 1030
SLAVE LAKE AB T0G 2A0
849-8019
849-2633

COUNTY OF SMOKY LAKE NO. 13
PO BOX 310
SMOKY LAKE AB T0A 3C0
656-3730
656-3768

TOWN OF SMOKY LAKE
BOX 460
SMOKY LAKE AB T0A 3C0
656-2225
656-3674

M.D. OF SMOKY RIVER NO. 130
PO BOX 420
FALHER AB T0H 1M0
837-2220
837-2647

SPECIAL AREAS BOARD
BOX 820
HANNA AB T0J 1P0
854-5600
854-5527

CITY OF SPRUCE GROVE
315 JESPERSEN AVE
SPRUCE GROVE AB T7X 3E8
962-7625
962-2526

STARLAND COUNTY
PO BOX 249
MORRIN AB T0J 2B0
772-3793
772-3807

TOWN OF STAVELY
BOX 249
STAVELY AB T0L 1Z0
549-3761
549-3743

COUNTY OF STETTLER NO. 6
BOX 1270
STETTLER AB T0C 2L0
742-4441
742-1277

TOWN OF STETTLER
STETTLER & DISTRICT FCSS
BOX 2097
STETTLER AB T0C 2L0
742-2337
742-1391

TOWN OF STONY PLAIN
4912 51 AVE
STONY PLAIN AB T7Z 1S4
963-9770
963-1951

STRATHCONA COUNTY
21 FESTIVAL WAY
SHERWOOD PARK AB T8A 5T8
464-4044
449-1220

STURGEON COUNTY
9601 100 ST
MORINVILLE AB T8R 1L9
939-4321
939-3003

TOWN OF SUNDRE
PO BOX 420
SUNDRE AB T0M 1X0
638-3220
638-2100

TOWN OF SWAN HILLS
PO BOX 149
SWAN HILLS AB T0G 2C0
333-7099
333-4547

TOWN OF SYLVAN LAKE
4926 50 AVE
SYLVAN LAKE AB T4S 1A1
887-3433
887-3660

COUNTY OF THORHILD NO. 7
BOX 10
THORHILD AB T0A 3J0
398-3741
398-3748

VILLAGE OF THORHILD
BOX 310
THORHILD AB T0A 3J0
398-3688
398-2100

TOWN OF TOFIELD
TOFIELD/RYLEY/BEAVER FCSS
BOX 30
TOFIELD AB T0B 4J0
662-4294
662-3929

TOWN OF TURNER VALLEY
PO BOX 330
TURNER VALLEY AB T0L 2A0
933-4944
933-5377

TOWN OF TWO HILLS
PO BOX 687
TWO HILLS AB T0B 4K0
657-3540
657-2158

TOWN OF VALLEYVIEW
BOX 270
VALLEYVIEW AB T0H 3N0
524-5150
524-2727

TOWN OF VEGREVILLE
PO BOX 809
VEGREVILLE AB T9C 1R9
632-3966
632-2999

TOWN OF VERMILION
5021 49 AVE
VERMILION AB T9X 1X1
853-5358
853-4910

COUNTY OF VERMILION RIVER NO. 24
BOX 69
KITSCOTY AB T0B 2P0
846-2244
846-2716

TOWN OF VIKING
VIKING/BEAVER FCSS
BOX 688
VIKING AB T0B 4N0
336-4024
336-4725

VILLAGE OF VILNA
PO BOX 10
VILNA AB T0A 3L0
636-3620
636-3620

TOWN OF VULCAN
PO BOX 594
VULCAN AB T0L 2B0
485-2192
485-2914

TOWN OF WAINWRIGHT
WAINWRIGHT & DISTRICT FCSS
902 5 AVE
WAINWRIGHT AB T9W 1C7
842-2555
842-5783

VILLAGE OF WARSPITE
BOX 96
WARSPITE AB T0A 3N0
383-3838
383-3838

VILLAGE OF WASKATENAU
BOX 99
WASKATENAU AB T0A 3P0
358-2208
358-2208

TOWN OF WEMBLEY
BOX 89
WEMBLEY AB T0H 3S0
766-2269
766-2868

WESTLOCK COUNTY
WESTLOCK & DISTRICT FCSS
9936 107 ST MAIN
WESTLOCK AB T7P 2K6
349-5900
349-5551

CITY OF WETASKIWIN
5010 50 AVE
WETASKIWIN AB T9A 0S4
352-6023
352-8331

COUNTY OF WETASKIWIN NO. 10
BOX 6960
WETASKIWIN AB T9A 2G5
352-3321
352-3486

WHEATLAND COUNTY
PO BOX 2156
STRATHMORE AB T1P 1K2
934-5335
934-2457

TOWN OF WHITECOURT
BOX 509
WHITECOURT AB T7S 1N6
778-2273
778-4166

REGIONAL MUNICIPALITY OF WOOD BUFFALO
FCSS SUPERINTENDENT
3RD FLOOR CITY HALL
9909 FRANKLIN AVE
FORT MCMURRAY AB T9H 2K4
743-7910

M.D. OF WOODLANDS NO. 15
ADMINISTRATOR
BOX 60
1 WOODLANDS LANE
WHITECOURT AB T7S 1N3
778-8400

YELLOWHEAD COUNTY
BOX 300
WILDWOOD AB T0E 2M0
1-800-814-3935
325-3782
325-3783

II. PROVINCIAL HEALTH BOARD

Mental Health **427-2816**

14th Floor, 10025 Jasper Avenue
Jasper Avenue Building
Edmonton, AB T5J 2N4

Calgary Region **297-4520**

206, 301 - 14 Street N.W.
Calgary, AB T2N 2A1

East Calgary Community Mental Health Clinic
130, 920 – 36 Street N.E.
Calgary, AB T2A 6L8

Barrhead Mental Health Clinic
6203 – 49 Street
Barrhead, AB T0G 0E0

Brooks Medical Clinic
Box 2198
Brooks, AB T1R 1C5

Camrose Mental Health Clinic
4911A – 47 Street
Camrose, AB T4V 1J9

Cochrane Mental Health Clinic
Box 807
Cochrane, AB T0L 0W0

Edmonton Mental Health Clinic
5th Floor, 108 Street Building
9942 – 108 Street
Edmonton, AB T5K 2J5

Fort Saskatchewan Health Clinic
301, 9821 – 108 Street
Fort Saskatchewan, AB T8L 2J2

Bonnyville Mental Health Clinic
Box 6917
Bonnyville, AB T9N 2H1

Airdrie Mental Health Clinic
Box 5205
Airdrie, AB T4V 2B3

Blairmore Mental Health Clinic
Box 870
Blairmore, AB T0K 0E0

Central Calgary Community Health Clinic
Box 1029
Canmore, AB T0L 0M0

Drayton Valley Mental Health Clinic
Box 7276
Drayton Valley, AB T0E 0M0

Edson Mental Health Clinic
100 Provincial Building
111 – 54 Street
Edson, AB T7E 1T2

Grande Prairie Mental Health Clinic
600, 10014 – 99 Street
Grande Prairie, AB T8V 3N4

Athabasca Mental Health Clinic
130, 4903 – 50 Street
Athabasca, AB T9S 1E2

Red Deer Mental Health Clinic
209, 4920 – 51 Street
Red Deer, AB T4N 6K8

East Calgary Community Mental Health Clinic
13, 920 – 36 Street N.E.
Calgary, AB T2A 6L8

Claresholm Mental Health Clinic
Box 2198
Claresholm, AB T0L 0T0

Drumneller Mental Health Clinic
Box 2086
Drumheller, AB T0J 0Y0

Fort McMurray Mental Health Clinic
9th Floor, Provincial Building
9915 Franklin Avenue
Fort McMuray, AB T9H 2K4

Grande Cache Mental Health Clinic
702 Pine Plaza
Grande Cache, AB T0E 0X0

Hanna Mental Health Clinic
401 Cnetre Street
Box 1000
Hanna, AB T0J 1P0

Innisfail Mental Health Clinic
Provincial Building
4904 – 50 Street
Innisfail, AB T0M 1A0

Leduc Mental Health Clinic
Leduc General Hospital
4210 – 48 Street (N.E. Annex)
Leduc, AB T9E 5Z3

East Area Clinic Manager
Medicine Hat Mental Health Clinic
Provincial Building
346 – 3 Street S.E.
Medicine Hat, AB T1A 0G7

Pincher Creek Mental Health Clinic
Box 2105
Pincher Creek, AB T0K 1W0

Sherwood Park Mental Health Clinic
Strathcona Place
340 Sioux Road
Sherwood Park, AB T8A 3X6

High River Mental Health Clinic
131 Market Street
Hinton, AB T7B 1Y2

Lacombe Mental Health Clinic
2nd Floor, 5033 – 52 Street
Lacombe, AB T0C 1S0

Mental Health Services
4815 – 50 Street
Lloydminster, SK S9V 0M8

Peace River Mental Health Clinic
9715 – 100 Street
Mailbag 900-8
Peace River, AB T8S 1J7

Mental Health Clinic
Provincial Building
5419 – 44 Street
Provost, AB T0B 3S0

Mental Health Clinic
4919 – 51 Street
Rocky Mountain House, AB T0M 1T0

St. Paul Mental Health Clinic
202, Provincial Building
5025 – 49 Avenue
St. Paul, AB T0A 3A0

St. Albert Mental Health Clinic
30 Sir Winston Churchill Avenue
St. Albert, AB T8N 3A3

Strathmore Mental Health Clinic
Hilton Plaza
Box 1537
Strathmore, AB T0J 3H0

Vermillion Mental Health Clinic
Box 1228
Vermillion, AB T0B 2M0

Wetaskiwin Mental Health Clinic
2nd Floor, Dykes Building
5108 – 51 Avenue
Wetaskiwin, AB T9A 0S6

Stettler Mental Health Clinic
Bag 600
Stettler, AB T0C 2L0

Taber Mental Health Services Clinic
Box 1749
Taber, AB T0K 2G0

Wainwright Mental Health Clinic
810 – 14 Avenue
Wainwright, AB T0B 4P0

Whitecourt Mental Health Clinic
2nd Floor, 5020 – 52 Avenue
Whitecourt, AB T0E 2L0

Stony Plain Mental Health Clinic
Provincial Building
4709 – 44 Avenue
Stony Plain, AB T0E 2G0

Vegreville Mental Health Clinic
Courier #7, Provincial Building
4809 – 50 Street
Vegreville, AB T9C 1R1

Westlock Mental Health Clinic
Box 723
Westlock, AB T0G 2L0

III. FAMILY AND SOCIAL SERVICES DISTRICT OFFICES

CENTRAL REGION

Box 1680
4415 – 49 Street
Innisfail, AB T0M 1A0

Social Service District Offices	Phone
Camrose	679-1260
Drumheller	823-1616
Hanna	854-5590
Olds	556-4200
Red Deer	340-5439
Rocky Mountain House	845-8290
Stettler	742-7586
Wainwright	842-7500
Westaskiwin	352-1272

CALGARY REGION

Main Floor, Tower 3 Deerfoot Junction
1212 – 31 Avenue N.E.
Calgary, AB T2E 7S8

Social Service District Offices	Phone
Canmore	678-2363
Children's Services Unit	569-5611
Radisson	235-5116
Alberta Place	297-8500
Willow Park	297-7370
Hillhurst	270-5411
Kensington Road	270-5011
Plaza 14	270-5211

EDMONTON REGION

Brownlee Building
Edmonton, AB

Social Service District Offices	Phone
Emergency Social Services	427-3390
After Hours	427-3390
Edmonton Westmount	422-3200
Edmonton	
• Children in Care Office	431-6611
• Income Support Services	422-3638
North	473-3638
Central	493-7511
West	482-9511
South	461-3615
Argyll	438-8111
Employment Support Services	493-7924
Edmonton – Yellowhead Youth Centre	454-0411
Edson	723-8317
Grande Cache	827-3335
Hinton	865-8273
Leduc	986-9932
Sherwood Park	464-7000
Single Men's Hostel	427-2735
Parkland	962-8681
St. Albert	458-9400
Stony Plain	963-9424

NORTHEAST REGION

M & M Building
10107 – 102 Avenue
Box 1410
Lac La Biche, AB T0A 2C0

Social Service District Offices	Phone
Athabasca	675-2243
Bonnyville	826-3324
Fort McMurray	743-7400
Grand Centre	594-1984
Lac La Biche	623-5215
Lloydminster	871-6400
Smoky Lake	656-3662
St. Paul	645-6370
Vegreville	632-5453
Vermilion	853-8163
Westlock	349-3142

NORTHWEST REGION

P.O. Box 326
McLennan, AB T0H 2L0

Social Service District Offices	Phone
Barrhead	674-8204
Grande Prairie	538-5120
High Level	926-4441
High Prairie	523-6650
Peace River	624-6135
Child Welfare Unit, Peace River Office	624-6460
Slave Lake	849-7290
Whitecourt	778-7140
Child Welfare Services	324-3960

SOUTH REGION

2105 – 20 Avenue
Box 60
Coaldale, AB T0K 0L0

Social Service District Offices	Phone
Brooks	362-1278
Claresholm	625-4457
Crowsnest Pass	562-8010
Lethbridge	381-5555
Medicine Hat	529-3550
Taber	223-7921

IV. HEALTH UNITS

Alberta East Central Health Unit No. 10
5911 – 50 Avenue
Box 550
Stettler, AB T0C 2L0
742-3326

Alberta West Central Health Unit
5028 – 3 Avenue
Edson, AB T7E 1T7
723-4421

Athabasca Health Unit
3401 – 48 Avenue
Box 1140
Athabasca, AB T0G 0B0

Banff National Park Health Unit
301 Lynx Street
Box 1266
Banff, AB T0L 0C0

Big Country Health Unit
401 – 3 Avenue and Centre Street
Box 279
Hanna, AB T0J 1P0
854-3329

Calgary Health Services/Calgary Board of Health
320 – 17 Avenue S.W.
Box 4016, Station "C"
Calgary, AB T2T 5T1

Drumheller Health Unit
601 – 7 Street East
Drumheller, AB T0J 0Y5
823-3341

Capital Health Authority
500, 10216 – 124 Street
Edmonton, AB T5N 4A3
482-1965

Foothills Health Unit
310 MacLeod Trail
High River, AB T1V 1M7
452-3297

Fort McMurray & District Health Unit
9921 Main Street
Fort McMurray, AB T9H 4Y5
743-3232

Northwestern Health Unit
2nd Floor, 9808 – 100 Avenue
Bag 2000
High Level, AB T0H 1E0

Jasper National Park Health Unit
Box 1740
Jasper, AB T0E 1E0
852-4759

Leduc-Strathcona Health Unit
2 Brower Drive
Sherwood Park, AB T8H 1V4
467-5571

Chinook Health Region – Community Health
801 – 1 Avenue South
Lethbridge, AB T1J 4L5
327-2166

Southeastern Alberta Health Unit
2948 Dunmore Raod S.E.
Medicine Hat, AB T1A 8E3
526-7950

Minburn-Vermilion Health Unit
4701 – 52 Street
Box 720
Vermilion, AB T0B 4M0
853-5270

Mount View Health Unit
Suite 200, 6715 – 8 Street N.E.
Calgary, AB T2E 7H7
221-8000

North Eastern Alberta Health Unit
5610 – 50 Avenue
St. Paul, AB T0A 3A1
645-3396

Peace River Health Unit
10015 – 98 Street
Box 6178
Peace River, AB T8S 1S2

Red Deer Regional Health Unit
2845 Bremner Avenue
Red Deer, AB T4R 1S2
341-2100

South Peace Health Unit
10320 – 99 Street
Grande Prairie, AB T8V 6J4

Stony Plain – Lac St. Anne Health Unit
4905 – 47 Avenue
Sony Plain, AB T7Z 1S3
963-8000

Sturgeon Health Unit
23 Sir Winston Churchill Avenue
Box 174
St. Albert, AB T8N 1N3
459-6671

Vegreville Health Unit
5318 – 50 Street
Vegreville, AB T9C 1R1
632-3331

Wetoka Health Unit
5610 – 40 Avenue
Wetaskiwin, AB T9A 3E4
352-3337

V. MISCELLANEOUS INFORMATION AND REFERRAL SOURCES IN ALBERTA

CALGARY REGION

City of Calgary, Public Information Department
Information and Referral Centre
Box 2100 (8113), Station M
800 MacLeod Trail S.E.
Calgary, AB T2P 2M5
(403) 268-4656

Strathmore Information Centre
Box 2156
Strathmore, AB T1P 1K2
(403) 934-5335

CENTRAL REGION

Community Information, Referral and Volunteer Centre
4935 – 51 Street
Red Deer, AB T4N 2A8
(403) 346-4636 or 342-1243

EDMONTON REGION

Volunteer Resource Centre
50 Sir Winston Churchill Avenue
St. Albert, AB T8N 0G4
(780) 459-6666

Information and Volunteer Centre for Strathcona County
100 Ordze Avenue
Sherwood Park, AB T8B 1M6
(780) 464-4242

NORTHWEST REGION

Volunteer Services Bureau/Community Information Services
9813 – 116 Avenue
Grande Prairie, AB T8V 4B4
(780) 538-2727